

NPCI/2016-17/NACH/Circular No. 184

To

All NACH member banks

Processing of returns for deemed transactions

As per the workflow in NACH the member banks are mandated to provide the response at each record level. To handle the scenario of any of the member banks not being able to submit the response files within the given time window NPCI has been granting extension on case to case basis. If the transaction is kept pending even after granting extension then all such transactions are construed as successful and response is provided to the sponsor bank and the government department accordingly. Some of the records that are treated as deemed accepted might result in late returns. Though the %age wise such transactions are very low these are significant in absolute terms. The various response codes provided in the response files are listed in Annexure I.

To overcome this issue it has been decided to introduce a new response code '3' '99' - with Finality of transaction not confirmed status. The technical specification document is attached. The banks will have the option of taking all the records into as a part of their response files or only the incremental records.

All the member banks are advised to take note and make necessary changes in their internal systems.

For any clarifications please write back to ach@npci.org.in

With warm regards,



(Giridhar G M)

VP & Head - NACH & CTS Operations

Annexure I

Flag	Reason Code	Status
0	Return code as given by destination bank	Returned transaction
1	00	Accepted transaction
2	Reject Codes - Refer to Circular No. 164 A	Rejected transaction
3	98	Mark Pending/Bank Extension transaction
3	99	Finality status not confirmed transaction
7	00	Deemed accepted transaction (Only for those records where finality status is not confirmed)