NATIONAL PAYMENTS CORPORATION OF INDIA

NACH Project

Processing of Returns for Deemed Accepted Transactions

Bank Specification Document

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DOCUMENT RELEASE NOTE

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1. Introduction

This document details the mechanism of incorporating a new feature in ACH for providing separate identifier for the transactions for which no response has been received from the destination banks and the process of generation of response files for incremental records. In ACH application RES file will be sent to Sponsor bank after ending the return session containing all the transactions as per the corresponding INP file along with the status code for accepted, returned, pending for response and extended.

1.1 Marking Deemed Acceptance in RES and Processing the Returns

- Currently Response file for sponsor bank is generated with the following flags
  - Success
  - Returned
  - Extended

- Transactions for which response is not received are considered to be accepted and the relevant response code is provided.

- NPCI will enable a new flag “3” and reason code “99” for the transactions that are pending for response. This feature will be made available only for specific products viz APB Credit & ACH Credit i.e. DBT (including PFM) & DBTL.

- The destination bank can upload the return files in the subsequent available session (on subsequent day or after) in case of the transactions that are marked with flag ‘3’ and ‘99’

- In the initial response file i.e. on Day 0 NACH system will provide full response files with the following flags
  - Success
  - Return
  - Extended
  - Pending for response

- On subsequent days when the destination bank uploads the return file NACH system will provide either full response file or response file with only the updated records. This is configurable in NACH system. By default only incremental files will be provided. The banks that desire to have full response files need to approach NPCI for necessary configuration.
The flag indicating records pending for response is similar to extension, only difference being extension is always given for one day whereas pending for response flag will keep the item open for defined number of days and accept the return file uploaded.

After the predefined number of days for pending for response flag, if destination bank/s fail to upload return transactions then the final response file will be generated with Flag “7” and Code “00” to Sponsor Bank.

After the final response is updated as ‘7’ and ‘00’ the record is deemed to have been accepted by the destination bank. System will not accept return files for which final response has been updated.

The member banks and the government department should not send SMS for the records with the status as ‘extension’ (3,98), ‘pending for confirmation’(3,99) (‘ or deemed accepted (7,00)

Responsibility:

- Sponsor Bank - Handle multiple response files generated
- Government departments/Corporate - Handle multiple response files generated and not to send SMS for (3,98) and (7,00)

1.2 File processing & File Naming Convention

There will be no change from current file format / naming convention for inward / return file.

For Sponsor banks based on their request, response file will be generated & provided in one of the following way i.e.

1. Regular response file
2. Only for extended records
3. Both

- Regular response file denotes current response file being generated in production environment for sponsor bank. There is no change in file naming convention / file format for regular response file.

- Extended response file will contain only those records that were successfully processed by destination bank & uploaded to NPCI on that business date subsequent to the date of presentation. File format for extended response file remains the same however file naming convention is different. The naming convention is given below:
<ProcessName>-<TransType>-<Bank Short Code>-<LoginId>-<ACH Business Date>-<nnnnnn>-EXT02-RES.txt

- ProcessName - ACH
- Trans Type - CR
- Bank Identifier - 4 Char Unique Bank Identifier in System
- LoginId - User Login Id
- ACH Business Date - ddmmyyyy
- nnnnnn - Running sequence number for each zip file

E.g. "ACH-CR-SBIN-SBIN001-01092016-000001-EXT02-RES.txt"

EXT02 clearly describes that the file is for extended RES file,

Whereas the Regular RES file will be ACH-CR-SBIN-SBIN001-01092016-000001-02-RES.txt.

The same file naming convention is applicable for xml format.

USE CASES FOR RESPONSE FILE GENERATION

Case 01:

Regular RES file

- Bank A has presented ACH CR INP file, which has multiple destination banks, out of which Bank B has not responded. Only Regular RES file will be generated and sent whenever the destination bank responds to the pending transactions.
- If all transactions get settled before the final TAT expiry date, then the FINAL RES (Regular RES) will be sent on the day when all transactions reached FINAL state.
- If all the transactions aren’t settled till the final TAT expiry date, then the FINAL RES will be generated on the last date with status change from 399 to 700 for deemed transactions.
Case 02:

Extended RES file

- Bank A has presented ACH CR INP file, which has multiple destination banks, out of which Bank B has not responded. Only Additional RES file whenever the destination bank responds to the pending transactions. If all transactions get settled before the final TAT expiry date, then the FINAL RES (Regular RES) will be sent on that day along with the Additional RES file.
- If all the transactions aren’t settled till the final TAT expiry date, then the FINAL RES will be generated on the last date with status change from 399 to 700 for deemed transactions.

Case 03:

Both

- Bank A has presented ACH DR INP file, which has multiple destination banks, out of which Bank B has not responded. Both regular RES and Additional RES file will be sent whenever the destination bank responds to the pending transactions.
- If all transactions get settled before the final TAT expiry date, then the FINAL RES (Regular RES) will be sent on that day along with the Additional RES file.
- If all the transactions aren’t settled till the final TAT expiry date, then the FINAL RES will be generated on the last date with all the transactions and extended RES file with status change from 399 to 700 for deemed transactions.

1.3 Handling multiple extension and Response file naming convention

(1) Type of Response File = Both; Maximum Return Acceptance Days = 6

- Day 1. INP file from sponsor with 10 transactions, destination uploaded 2 RTN transactions and rest 8 transactions extended. Only one RES file with 10 transactions generated on day 1 (2 returned and 8 transaction with code 398)
  Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-000001-RES.txt
• Day 2. On second day, 2 more RTN transactions uploaded and rest 6 extended. Two RES files, first one with 10 transactions (4 returned and 6 transaction with 398) and second RES file with two transactions.
  Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-02-RES.txt
  Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT02-RES.txt

• Day 3. Third day Bank didn’t upload any returns and no extension granted.
  Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-03-RES.txt
  Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT03-RES.txt

• Day 4. Fourth day Bank didn’t upload any returns. And thus no response files will be sent.

• Day 5. Fifth day 2 more Return transactions uploaded (2 of 6 deemed). Two RES files, Additional RES file with two transactions as returned will be generated.
  Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-04-RES.txt
  Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT04-RES.txt

• Day 6. Sixth day Bank didn’t upload any returns. And thus no response files will be sent.

• Day 7. Seventh day Bank didn’t upload two transactions. As per the above given TAT, on the 6th day post the original value date Final RES file with details of all 10 transactions and an additional file with two transaction will be generated.
  Regular Final RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-05-RES.txt
  Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT05-RES.txt

(2) Type of Response File = Extended; Maximum Return Acceptance Days = 6

• Day 1. INP file from sponsor with 10 transactions, destination uploaded 2 RTN transactions and rest 8 transactions extended. Only one RES file with 10 transactions generated on day 1(2 returned and 8 transaction with code 398)
  Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-RES.txt
Day 2. Second day 2 more RTN transactions uploaded and rest 6 extended. Two RES files, first one with 10 transactions (4 returned and 6 transaction with 398) and second RES file with two transactions.
Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT02-RES.txt

Day 3. Third day Bank didn’t upload any returns and no extension granted.
Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT03-RES.txt

Day 4. Fourth day Bank didn’t upload any returns. And thus no response files will be sent.

Day 5. Fifth day 2 more Return transactions uploaded (2 of 6 deemed). Two RES files, Additional RES file with two transactions as returned will be generated.
Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT04-RES.txt

Day 6. Sixth day Bank didn’t upload any returns. And thus no response files will be sent.

Day 7. Seventh day Bank didn’t upload two transactions. As per the above given TAT, on the 6th day post the original value date Final RES file with details of all 10 transactions and an additional file with two transaction will be generated.
Regular Final RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-02-RES.txt
Additional RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-EXT05-RES.txt

(3) Type of Response File = Regular; Maximum Return Acceptance Days = 6

Day 1. INP file from sponsor with 10 transactions, destination uploaded 2 RTN transactions and rest 8 transactions extended. Only one RES file with 10 transactions generated on day 1 (2 returned and 8 transaction with code 398)
Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-0000001-RES.txt

Day 2. Second day 2 more RTN transactions uploaded and rest 6 extended. Two RES files, first one with 10 transactions (4 returned and 6 transaction with 398) and second RES file with two transactions.
Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-000001-02-RES.txt

Day 3. Third day Bank didn’t upload any returns and no extension granted. Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-000001-03-RES.txt

• Day 4. Fourth day Bank didn’t upload any returns. And thus no response files will be sent.

• Day 5. Fifth day 2 more Return transactions uploaded (2 of 6 deemed). Two RES files, Additional RES file with two transactions as returned will be generated.
Regular RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-000001-04-RES.txt

• Day 6. Sixth day Bank didn’t upload any returns. And thus no response files will be sent.

• Day 7. Seventh day Bank didn’t upload two transactions. As per the above given TAT, on the 6th day post the original value date Final RES file with details of all 10 transactions and an additional file with two transaction will be generated.
Regular Final RES: ACH-CR-SBIN-SBIN001-DDMMYYYY-000001-05-RES.txt

2.1 Scenario Description

Below attachment will explains the Response file generation scenarios with transaction types.