

NPCI/UPI/OC no. 192/2023-24

28th March 2024

To,
All Members, Unified Payments Interface

Dear Sir / Madam,

Subject: Implementation of maximum UPI inward credit limits for P2PM merchants

UPI has emerged as a preferred payment method for merchant payment services thereby creating a need to provide a sustainable ecosystem for merchant payments and its widespread adoption.

Vide circular **NPCI/UPI/OC-70/2019-20** dated 17th June 2019, a new category "P2PM" catering to small merchants and unorganised retail sector was introduced to bring small merchants with low ticket size into the digital framework along with the onboarding guidelines required to be followed by Acquirers. Further, vide circular **NPCI/UPI/OC-72/2019-20** dated 30th August 2019, NPCI shared revised guidelines for P2PM category on changes in monthly inward credit limits and stated that P2PM category is applicable only for merchants receiving instant credit for UPI payments into their own account.

In addition to the guidelines referred above and considering the constantly expanding merchant ecosystem;

1. Acquiring Banks / PSPs shall ensure implementation of the maximum UPI inward credit limits allowed for P2PM merchants as prescribed below and confirm compliance before 30th April 2024.

Particulars	Maximum UPI inward credit to P2PM merchant VPA (in Rs.)
Per transaction	Rs. 10,000
Cumulative per day [24 hours]	Rs. 25,000
Cumulative per month [30 days]	Rs. 1,00,000

2. Merchants with UPI payment inward credit of Rs. 1,00,000 per month or more consecutively for three months must be formally acquired by the Payee PSP under P2M category with applicable MCC.

NPCI reserves the right to penalize and take necessary action against the Acquiring Banks / PSPs in case of non-compliance.

Yours Sincerely,

SD/-

Kunal Kalawatia
Chief of Products