

NPCI/UPI/OC No.128/2021-22

14th December, 2021

To All Members-Unified Payment Interface

Dear Madam/Sir,

<u>Subject: Extension of additional response codes under Deemed Debit for mandate</u> execution

Mandate transactions functions with the premise that any mandate that is created successfully must also be executed successfully. To reduce the remitter end declines in case of the mandates execution including use case of IPOs, we have developed the functionality of Deemed Debit (DD) for financial mandate execution which was introduced through UPI OC 88 dated 14th May, 2020 - Migration of "UPI – RGCS" system to "UPI Real Time Clearing & Settlement" (URCS) system w.e.f. 25th May 2020 wherein a few response codes under mandate execution was considered as Deemed Debit.

Basis the ecosystem feedback, we have now extended the scope of Deemed Debit at the remitter side further wherein any declines at the remitter end shall be considered as Deemed Debit. Only in case if the remitter bank declines the transaction with the below mentioned response codes the transaction shall be considered as failure and shall not be treated as Deemed Debit.

| Sr. No | Decline Response Code and Description | Decline by |
|--------|--|---------------|
| 1 | 59 – Suspected fraud, decline/transaction declined based on risk score by remitter | Remitter Bank |
| 2 | K1- Suspected fraud, decline/transaction declined based on risk score by remitter | Remitter Bank |
| 3 | VO- Payment stopped by court order | Remitter Bank |
| 4 | VH- Mandate signature is tampered or corrupt | Remitter Bank |

Any un-responded/declined transactions with invalid response code apart from the above for mandate execution by remitter bank with Purpose Code 01, response shall be treated as Deemed Debit and settlement shall be done by debiting respective remitter bank and credit the same to acquirer bank. The identifier for such settlement shall be with response code RC-

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DD (Deemed Debit) in URCS for identifying the deemed debit transactions separately and initiate suitable actions in CBS. Also, additional report for transaction treated as Deemed Debit is also provided to the member banks in URCS. The format of such report is mentioned in Annex I.

With the increase of scope of Deemed Debit, the acquirer bank has to ensure that there should not be any duplicate execution and in case due to any issue if duplicate execution has happened, it shall be the responsibility of the acquiring bank to identify such duplicate transactions and reverse the same to respective remitter bank through credit adjustments on same day or T+1 where T is the execution day of the transaction. Remitter banks are also advised use the Deemed Debit report for reconciliation purpose and necessary actions.

With reference to the above request the member banks to take note of the above enhancement and undertake the requisite changes.

Yours sincerely,

Saiprasad Nabar

Chief Online Products Operations & Technology

Annex I

Please find the details available in the transaction Deemed Debit File

| Sr. No | Particulars (Headers in report) | Description |
|--------|---------------------------------|------------------------------|
| 1 | TXN ID | Transaction ID |
| 2 | TXN Type | Transaction Type |
| 3 | TXN Date | Transaction Date |
| 4 | TXN Time | Transaction Time |
| 5 | Settlement Date | Transaction Settlement Date |
| 6 | Response Code | Response Code |
| 7 | Error Code | Error Code |
| 8 | RRN | Reference No |
| 9 | STAN | System Trace Audit Number |
| 10 | UMN/Payer Address | UMN/Payer Address |
| 11 | Initiation Mode | Initiation Mode |
| 12 | Purpose Code | Purpose Code |
| 13 | Payer Mcc | Payer Merchant Category Code |
| 14 | Payee Mcc | Payee Merchant Category Code |
| 15 | Payee Address | Payee VPA |
| 16 | Remitter Bank | Remitter Bank |
| 17 | Beneficiary Bank | Beneficiary Bank |
| 18 | Beneficiary Account Number | Beneficiary Account Number |
| 19 | Remitter Account Number | Remitter Account Number |
| 20 | Amount | Transaction Amount |
| 21 | PayerPSP | Payer PSP |

