

**NPCI /UPI/OC No. 50 /2018-19**

**11<sup>th</sup> June, 2018**

To,

All Member Banks – UPI

Dear Sir/Madam,

**Subject: Introduction of Bill Pay functionality (BBPS) on BHIM APP**

We wish to submit that **NPCI has operationalized the Bill Payment functionality in BHIM, through BBPS platform w.e.f. 25<sup>th</sup> May 2018.**

This functionality is allowed to those banks which are live in BBPS as customer OU and live in BHIM. All the BHIM customers whose banks fall in this category shall be able to make bill payments using BHIM App.

Banks who are willing to participate for the bill pay functionality in BHIM needs to provide, an amendment to the common app (format annexed) and also provide necessary account details for crediting BHIM bill pay transactions in UPI.

Please refer Annexure attached for the process of settlement, disputes, complaints & other process.

All members are requested to take a note of the above and ensure to put in place proper process so as to ensure compliance to the guidelines of handling BBPS transactions routed via BHIM app.

For any further clarification, please contact the following officials:-

<b>Name</b>	<b>Email Id</b>	<b>Contact Number</b>
Achinto Bandyopadhyay	<a href="mailto:achinto.bupadhyay@npci.org.in">achinto.bupadhyay@npci.org.in</a>	9477112085
Rajendra Maurya	<a href="mailto:rajendra.maurya@npci.org.in">rajendra.maurya@npci.org.in</a>	9820626159
Rama Raju	<a href="mailto:rama.raju@npci.org.in">rama.raju@npci.org.in</a>	8108122895
Rohan Jain	<a href="mailto:rohan.jain@npci.org.in">rohan.jain@npci.org.in</a>	8879754974

Yours faithfully,

**Vishal Anand Kanvaty**  
**SVP - Product Development**