



Registered Office - 1001A, B Wing, 10th Floor, 'The Capital', Bandra Kurla Complex, Bandra (E),
Mumbai - 400 051

Corrigendum-2

This is with reference to NPCI's RFP no. NPCI/RFP/2025-26/IT/03 dated 15.05.2025 - RFP for development of Learning Experience Platform. The prospective bidders may please note the following changes:

Sr.	Document Reference	Description	Existing RFP Clause	Amended clause and date vide this note
1	Page no. 1	Date and Time for Bid Submission	Date and Time for Bid Submission 30th May 2025 5:00 PM	Date and Time for Bid Submission 09th June 2025 5:00 PM
2	Page no.1	Date and Time of Eligibility and Technical bid opening	Date and Time of Eligibility and Technical bid opening 30th May 2025 6:30 PM	Date and Time of Eligibility and Technical bid opening 09th June 2025 6:30 PM
3	Page no.44	Clause 8.10: Delivery Schedule:	The successful bidder shall commence the services within 6 Months from the date of receipt of the Purchase Order.	The successful bidder shall deliver the services <ul style="list-style-type: none"> - LXP with API integration with coding assessment platform HackerRank – By 31st March 2026 - Coding Platform- 31st Dec 2026 - LXP Mobile Application – 30th June 2026
4	Page no.44	Clause 8.13: Penalty on non-adherence to SLAs:	As per RFP	Please refer Exhibit – I of this corrigendum
5	Page no.45	Clause 8.16: Payment Terms	1) Implementation – 100% on Go Live of Project 2) Support – Quarterly in arrears 3) Change Request / Customization – Post Go Live of respective CR	a. Software Development (LXP, Coding Platform, Mobile Application): 20% advance payment against MABG on PO issuance (to be set off against first milestone) <ul style="list-style-type: none"> - Upon design signoff: 20% - Upon release to UAT: 30% - Upon completion of UAT and re-release: 20% - System readiness testing: 10% - Pilot deployment: 10% - Final go Live: 10% Above milestone shall be

				<p>applied separately to LXP platform, coding platform and Mobile application as deliverables. Further to clarify advance payment for each platform will be released separately as and when the respective phase is initiated.</p> <p>b. Implementation Cost: 100% upon go live</p> <p>c. Support: Quarterly in arrears</p> <p>d. Change Request / Customization: Post Go Live of respective CR</p>
6	Page no.73	Annexure N- Commercial Bid	As per RFP	Please refer Exhibit – I of this corrigendum
7	Page No. 74	Annexure O – Detailed Bill of Material	As per RFP	Please refer Exhibit – I of this corrigendum
8	-	Earnest Money Deposit (EMD)	NA	Earnest Money Deposit (EMD) applicable. Please refer Exhibit – I of this corrigendum for details

Exhibit – I
Revised clauses/ Annexures

1. RFP Clause 8.13. – SERVICE LEVEL REQUIREMENT (SLA) (Revised)

Sr. No.	SLA parameter	Details of SLA					Frequency	Penalty
1	99.999% uptime	99.999% uptime					Monthly	Rs. 50,000/- for every reduction of 0.1% in uptime.
		24 * 7 Support for warranty						
		Unlimited number of support requests						
		Telephonic/ Fax / online or email support						
2	Response & Resolution as per severity mentioned in the Description	Incident severity	Impact	Description	Response Time	Resolution Time		
		P1	Critical	System Down - Unable to perform any business operation	2 Hrs	4 Hrs	Monthly	Rs. 50,000/- for every reduction of 0.1% in uptime.
		P2		Major Disruption - Significant impact on business applications	2 Hrs	6 Hrs	Monthly	Rs. 40,000/- for every reduction of 0.1% in uptime.
		P3	Minor	Minor Disruption - Low impact on business applications, may be enhancement	4 Hrs	Same day	Monthly	Rs. 30,000/- for every reduction of 0.1% in uptime.
		P4	Low	Question / request for information / administration queries	Same business day	Next business day	Monthly	Not Applicable

***Note** - Maximum Penalty 10% of the PO Value

Annexure N - Commercial Bid (Revised)

(Bidder's Letter Head)

NPCI/RFP/2025-26/IT/03 dated 15.05.2025

Sr No	Description	Development cost*	Implementation cost (Deployment & commissioning, integration)	1st year support	2nd year support	3rd year support	Total cost
A.	LXP Platform Development						
B.	Coding platform Development (including third party software integration)						
C.	Mobile Application Development (for IOS & Android)						
D.	Change Request cost for 500 man-days (including third party software integration required in future)						
	Grand Total (A+B+C+D)						

*To be detailed in Annexure O

- Services will be provided on an onsite basis.
- Prices are exclusive of taxes. The bidder shall meet the requirements of Goods & Services Tax (GST)

(Amount in Rs)

All prices are exclusive of taxes.

Dated this..... Day of.....2025

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf

Annexure O - Detailed Bill of Material (Revised)
(Bidder's Letter Head)

NPCI/RFP/2025-26/IT/03 dated 15.05.2025

Part-1: LXP, Coding Platform & Mobile application development cost breakup:

Sr No	Description	LXP development cost breakup			Coding Platform Development Cost breakup			Mobile Application Cost Breakup			Total Cost Rs (I+II+III)
		Total Man days	Per Man days Rate	Total cost (Rs) (I)	Total Man days	Per Man days Rate	Total cost (Rs) (II)	Total Man days	Per Man days Rate	Total cost (Rs) (III)	
A.	Development & Deployment										
1	Design sign off										
2	Development										
3	UAT and re-release										
4	System readiness testing										
5	Pilot go live (conditions to be defined)										
6	Final go live										
	Total (A)										

(Amount in Rs)

All prices are exclusive of taxes.

Dated this..... Day of.....2025

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf

Bid Security
Earnest Money Deposit (EMD)

1. **Bank Guarantee** for Bid Security shall be as per given table and to be given in Folder 'A' - Earnest Money Deposit (EMD). The Bidder shall strictly **not remit** any amount on account of EMD.

Sr. No	Bidder Category	Amount (Rs)
1	For MSMEs below Rs 250 Cr turnover	5,00,000
2	Non-MSME and MSME above Rs 250 Cr turnover	5,00,000
3	Bidders who have ongoing working relationship with NPCI for more than 3 years will not be required to submit the EMD subject to satisfactory performance. <u>Bidder to provide self-declaration</u> on its letterhead & duly signed by authorized signatory for claiming this waiver. Bidder to provide details of the PO executed during these 3 years. NPCI reserves the right to take the decision to grant this waiver or not. NPCI's decision will be final and shall be binding on bidder.	Nil

* Bidders who will submit EMD under MSME criteria shall provide necessary supporting documents for EMD amount applicable (ex. Udyam registration certificate).

2. While sending **EMD in the form of Bank Guarantee**, the bidder shall clearly mention the RFP number and RFP description on the Bank Guarantee document as well as on Folder, failing which the bid is liable to be rejected.
3. The bidder shall provide the **evidence of BG for EMD vide a separate mail** to the NPCI officials.

The Bidder is required to send **EMD only in the form of Bank Guarantee** for the amount as defined above in favor of "National Payments Corporation of India" payable at Mumbai or Bank Guarantee issued by a scheduled commercial bank valid for six months, with a claim period of six months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format provided in **Annexure A3**. No interest will be paid on the EMD.

The bidders shall pay **EMD in the form of Bank Guarantee**. The bidder shall clearly mention the **RFP number** and **RFP description** on the Bank Guarantee document as well as on Folder, failing which the bid is liable to be rejected.

The bidder shall also submit the **evidence of the transfer proof of EMD with details of the BG** and consequent dates, bank name **in Folder A** while submitting their bid.

Annexure A3 - Bid Security (Bank Guarantee)

[Bank's Name, and Address of Issuing Branch or Office]

National Payments Corporation of India: _____

Date: _____

BID GUARANTEE No.: _____

We have been informed that _____ (hereinafter called "the Bidder") has submitted to you its bid dated (hereinafter called "the Bid") for the execution of _____ under RFP No.

Furthermore, we understand that, according to your conditions, bids must be supported by a bank guarantee.

At the request of the Bidder, we _____ hereby irrevocably undertake to pay you without any demur or protest, any sum or sums not exceeding in total an amount of Rs. _____ / -(Rupees _____ only) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) Has withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) having been notified of the acceptance of its Bid by NPCI during the period of bid validity, (i) fails or refuses to execute the Contract document; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire:

- (a) If the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or
- (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twelve months after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the Office on or before that date.

[Signature]