Corrigendum-1
RFP No. NPCI/RFP/2023-24/IT/09 dated 22-Nov-2023
RFP for procurement of identity and access management (IDAM) solution

This is with reference to NPCI's RFP no. NPCI/RFP/2023-24/IT/09 dated 22-Nov-2023 - RFP for procurement of identity and access management solution. The prospective bidders may please note the following changes:

1) Change in the Last date and time for Bid Submission and date for Eligibility & Technical bid Opening:

Document Reference	Description	Initial dates	Revised dates
Section 1 - Bid Schedule and Address, Sr. no. 6, Page no. 8	Last date and time for Bid Submission	05-Dec-2023 05.30 pm	14-Dec-2023 05.30 pm
Section 1 - Bid Schedule and Address, Sr. no. 8, Page no. 8	Date and Time of Eligibility & Technical bid Opening	05-Dec-2023 06.30 pm	14-Dec-2023 06.30 pm

2) Changes in the technical specification document, scope of work document & technical scoring matrix as per detailed below:

Document Reference	Description	Existing RFP Clause	Amended clause vide this note
Page 49	Section 9 - Technical Specifications Point - 5.2	The solution must provide connectivity to non-UI based applications, like Linux and Unix.	Point to be dropped
Page 31	Section 8 - Terms and Conditions 8.10 Delivery schedule	Delivery, installation, commissioning & integrations of Identity and access management solution with NPCI applications as per scope define should be completed within 16 weeks from the date of receipt of purchase order. Integrations of IDAM solution with all NPCI applications should be completed within next 12 weeks.	Delivery, installation, commissioning & integrations of Identity and access management solution with NPCI applications as per scope define should be completed within 22 weeks from the date of receipt of purchase order. Integrations of IDAM solution with all NPCI applications should be completed within next 18 weeks.
Page 44	Section 9 - Technical Specifications Point - 1.5	The Solution quoted by the bidder should be in Gartner Leader or Challenger Magic Quadrant for Identity and access management solution, or Forrester wave leader or strong performers in consecutively for last Two years (Two of last 3 years)	Requirement change from "Must have" to "Good to have"
Page 12	Section 3.1- Scope of work Point - 8	The solution should include deployment of Directory Service, User Life Cycle Management functionality, Single Sign On (SSO), Identity governance module, Access certification and request	The solution should include deployment of Directory Service, User Life Cycle Management functionality, Identity governance module, Access certification and access request
Page 47	Section 9 - Technical Specifications Point- 2.28	The solution should support provisioning/de-provisioning of users as well if the user ID of the users in the	Point to be dropped

		application is different from the user ID in the Active Directory.	
Page 76	Section 9 - Technical Specifications Point- 3.5	The solution should have authentication options for users/groups, it should supports authentication of users via Integrated Windows Authentication (Kerberos) or NTLM (NTLM v1 and v2 in Session Security), or LDAP.	Point to be dropped
Page 76	Section 9 - Technical Specifications Point- 3.6	Solution should allow for secure password less authentication of users.	Point to be dropped
Page 79	Section 9 - Technical Specifications Point- 6.11	Solution should allow users provisioned to a target system based on a "Rules", "Roles" or "Workflow". Solution should provide a single connected system allow for more than one method simultaneously.	Point to be dropped
Page 83	Section 9 - Technical Specifications Point- 8.20	Solution should be able to manage segregation of duties in applications as well as infrastructure systems.	Solution should be able to manage segregation of duties in applications
Page 27	7.3 Technical Scoring Matrix	Size of the deployment in terms of number of Endpoints and Servers (5)	Size of deployment in terms of number of users & applications
Page 51	Section 9 - Technical Specifications Point- 7.14	A comprehensive user-friendly interface for conducting certification campaigns, including access reviews and certification-triggered remediations such as access revocation from target systems shall be included in the cloud identity solution	A comprehensive user-friendly interface for conducting certification campaigns, including access reviews and certification-triggered remediations such as access revocation from target systems shall be included in the IDAM solution
Page 46	Section 9 - Technical Specifications Point- 2.5	User ID Merging - Ability to merge user ID / identities in cases where multiple identities are created for a single person.	Requirement change from "Must have" to "Good to have"
Page 13	Section 3 - Scope of Work Non-functional requirements - Guidelines for Maintenance and Support	Added point number 9	9. Licensing terms of the product should have no restrictions on integration of non-AD based users (External users) for RBAC purposes.