**NPCI: RFQ: 2014-15/IT/0002 Dated 09/05/2014 - Request for Quotation for Supply, Installation and Support of Tally Licenses**

| Sr.No | Document Reference | Page # | Clause # | Description in RFQ | Clarification sought | Additional Comments(if any) | Response |
|---|---|---|---|---|---|---|---|
| 1 | NPCI: RFQ: 2014-15/IT/0002 | General | | | We would like to know currently how many Tally.ERP9 License's are being installed with their serial numbers and the version and release being used | | Quantity -2 Tally ERP 9, Release 4.6 |
| 2 | NPCI: RFQ: 2014-15/IT/0002 | General | | | We would like to know currently how many locations are using Tally with number of users working on it | | Two location with 5-6 users each location |
| 3 | NPCI: RFQ: 2014-15/IT/0002 | General | | | We would like to know whether locations wise data's are being maintained (company in tally) or are merged with HO. | | We have centralized accounting system, thus data's are being maintained centrally rather than on location wise |
| 4 | NPCI: RFQ: 2014-15/IT/0002 | General | | | What are the features currently being used. | | We are using almost all accounting function of Tally. Whereas Payroll and Inventory feature are not being used, as NPCI has already HR-Mantra software for Payroll and Inventory feature is not applicable for NPCI. |
| 5 | NPCI: RFQ: 2014-15/IT/0002 | General | | | Can we have the organizational / divisional chart of NPCI | | The Organizational/divisional chart will be shared with the successful bidder. |
| 6 | NPCI: RFQ: 2014-15/IT/0002 | General | | | We would like to know how many new locations shall be connected with new server i.e. Data Centre | | Only Two |
| 7 | NPCI: RFQ: 2014-15/IT/0002 | General | | | We would like to know how many subnets shall be on WAN | | Two of office location and two of Data centre (PR and DR) |
| 8 | NPCI: RFQ: 2014-15/IT/0002 | General | | | Please specify the level and kind of training to be provided to how many users Will the training being given only for Tally Server 9 or on updated features of Tally.ERP9 | | 5 IT User for TS9 admin training |
| 9 | NPCI: RFQ: 2014-15/IT/0002 | General | | | How the training will be scheduled i.e. at a time at HO or Location wise. | | The schedule will be shared with the successful bidder |

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| 10 | NPCI: RFQ: 2014-15/IT/0002 | General | | | Please also specify the kind of support that is being expected from the service provider as it is not mentioned in the document. | | Complete documentation of TS9 migration with deployment scenario diagram for NPCI, Network ports requirement for cross subnet communication, data migration plan, data backup/restoration/migration rollback plan & maintenance activity. License activation, deployment, Pre migration and post migration checklist with verification and User acceptance sign off post to completion of migration activity & training. |
| 11 | NPCI: RFQ: 2014-15/IT/0002 | | | | Kindly provide us Tally.ERP 9 licenses details( i.e No of licenses and Type of License (Multi user / Single user) which currently you are using for your HO/Data Center and all the branches with Tally Sr no. | | Multiuser 2 Tally ERP 9 |
| 12 | NPCI: RFQ: 2014-15/IT/0002 | | | | How many new Tally.ERP 9 license you would like to purchase? Pricing of licenses varies with no of licenses you purchase in a single order | | Only one TS9 license |
| 13 | NPCI: RFQ: 2014-15/IT/0002 | | | | Are you using any customisation in your existing Tally.ERP 9? | | Yes we have done few customization in our existing Tally.ERP 9, and are using the same in our routine activity |
| 14 | NPCI: RFQ: 2014-15/IT/0002 | | | | Pl provide delivery method of sealed envelopes (Courier/Hand Delivery) | | Any delivery method is acceptable as far the sealed envelopes reach NPCI address (as per Section 1, clause 8) before the last date and time submission i.e. before 29/05/2014 at 3.00 pm |