



भारतीय राष्ट्रीय भुगतान निगम
NATIONAL PAYMENTS CORPORATION OF INDIA

PRE BID REPLIES FOR NPCI:RFP:2013-14/0010 dated 02.08.2013-RFP FOR Supply, Installation and commissioning of networking components

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Additional Remark (if any)	NPCI Comments
1	Bidder's Liability	27	8.16.4	Liquidated Damages: The parties hereby agree that if due to negligent act of the Bidder or non-fulfillment of any obligations under the Purchase Order, NPCI suffers any losses or incurs damages the Bidder would be fully liable to the total value of the contract/Purchase Order.	We request NPCI to restrict the Liquidated Damages to 5% as mentioned under Clause 8.5- Penalty For Default Delivery		No Change
2	Bid Schedule	9		Last date for Submission of Bids- 16.08.2013	We request NPCI to provide one week time after publishing the Pre Bid Queries since EMD needs to be procured once the queries are answered		No Change
3	Evaluation of Commercial Bids	22	7.3	The evaluation of commercial Bids will be done through Reverse Auction Process or through existing method	Plz clarify whether this shall be Reverse Auction or L1		L1 Basis
4	Response and Resolution Time:	25	8.12	Bidder shall agree to respond and resolve system failure which renders the system in-operable to NPCI within a maximum of 4 hours of logging the call in Mumbai	Request NPCI to change resolution time from 4 hours to 6 hours, since OEM itself will take 4 hours to send faulty hardware.		No Change
5	Scope of Work	12	3.12	The Bidder shall provide support for configuration of switch as and when needed by NPCI	Request NPCI to clarify on support and configuration. Does it mean NPCI referring to IOS upgrades / new features implementation and hardware Issues to be addressed by successor bidder and any day to day operation such as access-list, switch port access VLAN configuration will done by NPCI network operation team.		Yes
6	Technical Requirement	31	Sec 9	WS-C4506-E	The switch mentioned with part codes is of particular OEM. Request you to make it vendor neutral		No Change