

PRE BID REPLIES FOR NPCI:RFP:2013-14/0036 DATED 10.02.2014 - REQUEST FOR PROPOSAL FOR SUPPLY, INSTALLATION OF DESKTOPS AND LAPTOPS

| S.No | Document Reference | Page No | Clause No | Description in RFP | Clarification sought | Additional Remarks (if any) | Reply to Query |
|------|-----------------------|---------|-----------|---|--|---|---|
| 1 | NPCI:RFP:2013-14/0036 | 45 | 27 | Laptops Specification- MS Office Professional 2013 | There is also a reduced version of MS Office which is "OEM Office Home and Business 2013 MPI MM" . This will substantially reduce the costs as this license is in-built in the Laptop. | MS Office 2013 professional costs around Rs.27000 per license. 140nos. of licenses would thus make a huge difference. | No change in RFP |
| 2 | NPCI:RFP:2013-14/0036 | 45 | 4 | Desktops- 4th Generation Intel Core processors in LGA1150 Socket equivalent or higher | 4th generation Intel Core processors can be Dual core, i3, i5 and also i7. What should we quote for this. Is dual core ok? | 4 th generation with i3-4570 is the latest one. We would recommend you to standardize this so it will be easier for comparison. | Dual Core is OK. |
| 3 | NPCI:RFP:2013-14/0036 | 46 | 4 | SFF- 4th Generation Intel Core processors in LGA1150 Socket equivalent or higher | 4th generation Intel Core processors can be Dual core, i3, i5 and also i7. What should we quote for this. Is dual core ok? | | Dual Core is OK. |
| 4 | NPCI:RFP:2013-14/0036 | 30 | 6 | Technical Requirement : A Laptops - Chipset: Mobile Intel express Chipset -HM77/HM86/QM87 | Since tender asked for 4th gen Processor, the compatible chipset would be Integrated chipset. | All 4th Gen Intel Processor are coming now with Integrated chipset. | Bidder can provide Equivalent or Higher |
| 5 | NPCI:RFP:2013-14/0036 | 30 | 10. F | Technical Requirement : A Laptops - Certification: Energy Star 6.0/ EPEAT GOLD/Bureau of Energy Efficiency Certification. RoHS is required. | We request you to make this as Energy Star 5.0 or higher, EPEAT GOLD/Bureau of Energy Efficiency Certification. RoHS is required. | Industry is now moving towards Green initiative and Electronic Product Environment Assessment Tool is one of the mandatory standard Industry ask for. | No change in RFP |
| 6 | NPCI:RFP:2013-14/0036 | 30 | 13 | Technical Requirement : A Laptops - Battery: 63Wh -65Wh - 6cell Lithium -Ion replaceable battery. | We request you to change it to 4cell 44Whr Li-ion battery. | As per new standard all the light weight (less than 2kg) laptop are coming with 4cell long lifebattery. | No change in RFP |
| 7 | NPCI:RFP:2013-14/0036 | 30 | 17 | Technical Requirement : A Laptops - Optical drive :Required | We assume its External ODD. Internal ODD is not present in 13.3" model | 13.3" laptop is small compact model and is supposed to be light weight . In banking environment it is suggested that ODD should not be present to prevent data from misuse . Request NPCI to remove ODD requirement | Optional requirement |
| 8 | NPCI:RFP:2013-14/0036 | 30 | 22 | Technical Requirement : A Laptops - Weight: Not More than 2.0 Kgs with 6 cell battery. | We request you to change the weight to less than 1.80kg as all new laptops are now light weight. | | No change in RFP |
| 9 | NPCI:RFP:2013-14/0036 | 30 | 23 | Technical Requirement : A Laptops - Warranty : 3Years Comprehensive onsite warranty back to back from OEM including Adaptor & Battery. AMC- 2 years Comprehensive POST Warranty excluding Adaptor and Battery. | We request to change the warranty of Battery and Adaptor as 1yr. | | No change in RFP |

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| 10 | NPCI:RFP:2013-14/0036 | 31 | 6 | Technical Requirement : B desktop - Chipset: Intel 8 Series Z Chipset | Request to change Intel® 8 Series (H81 Express) Chipset | There is no Z chipset available | Bidder can provide Equivalent or Higher |
| 11 | NPCI:RFP:2013-14/0036 | 31 | 13 | Technical Requirement : B desktops - Min. 6 USB 2.0 Port (2 front accessible), 1 RJ-45, 1 Audio Line-in, 1 Audio Line-out, 1 Mic. in, 1 headphone, 1 VGA Port, 1 HDMI Port. | (9) USB ports with 4 USB ports in the front, (1) VGA video port; (1) DVI-D video port, (1) RJ-45 network connecto, (1) RS-232 serial port, 3.5mm audio in/out jacks, PS/2 keyboard and mouse ports, (1) RS-232 serial (optional) | Request NPCI to remove HDMI port else give options HDMI/DVI-D (Digital Visual Interface) . | No change in RFP |
| 12 | NPCI:RFP:2013-14/0036 | 31 | 16 | Technical Requirement : B desktops - PCI Slots :Min 1 half height PCIe x16 | Request to change it to : (1) PCI Express x16 graphics connectors (3) PCI Express x1 accessory connectors | Request NPCI to confirm what is the use of half height PCI slots . Half height is generally used in servers where space is constraint . (1U) . | No change in RFP |
| 13 | NPCI:RFP:2013-14/0036 | 32 | 9 | Technical Requirement : C Short Form factor - Monitor :19" Color LCD Monitor. | Request NPCI to change -- 18.5" Widescreen Backlit LED LCD Monitor with 1366 x 768 or higher resolution. | | No change in RFP |
| 14 | NPCI:RFP:2013-14/0036 | 32 | 10 | Technical Requirement : C Short Form factor - Graphics Card :Integrated Sis Mirage Graphics Chipset with 64MB dedicated video memory | Request you to amend it to Integrated Intel Graphics with DVMT memory | Integrated Sis Mirage Graphics is not standard and seems to be proprietry . I checked with leading OEMs (HP/Dell) and they said they don't know about this Graphics . | Bidder can provide Equivalent or Higher |
| 15 | NPCI:RFP:2013-14/0036 | 32 | 12 | Technical Requirement : C Short Form factor - Optical drive : 20X DVD Super Multi Double layer DVD Writer Optical drive | Request you to amend it to 16 X dvd writer or higher | | Ok |
| 16 | NPCI:RFP:2013-14/0036 | 32 | 13 | Technical Requirement : C Short Form factor - Ports : Min. 6 USB 2.0 Port (2 front accessible), 1 RJ-45, 1 Audio Line-in, 1 Audio Line-out, 1 Mic. in, 1 headphone, 1 VGA Port, 1 HDMI Port. | (9) USB ports, with 4 USB in front (1) VGA video port; (1) DVI-D video port, (1) RJ-45 network connecto, (1) RS-232 serial port, 3.5mm audio in/out jacks, PS/2 keyboard and mouse ports, (1) RS-232 serial (optional) | Request NPCI to remove HDMI port else give options HDMI/DVI-D (Digital Visual Interface) . | No change in RFP |
| 17 | NPCI:RFP:2013-14/0036 | 32 | 14 | Technical Requirement : C Short Form factor - PCI Slots :Min 1 half height PCIe x16 | Request to change it to : (1) PCI Express x16 graphics connectors (3) PCI Express x1 accessory connectors | Request NPCI to confirm what is the use of half height PCI slots . Half height is generally used in servers where space is constraint . (1U) . | No change in RFP |

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| 18 | NPCI:RFP:2013-14/0036 | 14 | 5.14 | Bid Submission- Supply of samples : The bidder shall submit sample of the laptop & Desktop offered by them on the date of submission of the bid for technical evaluation which is in full compliance as per the technical specifications mentioned in the RFP. The sample would need to be provided to NPCI for demonstration purpose only and it's the bidder's responsibility to collect the same from NPCI on same day. | Request NPCI to remove this clause .As quantity is not huge , arranging demo of laptops/desktops/SFF from OEM will be very difficult . | The product which we will give will be latest and widely accepted across industry . | NPCI prefers to have demo for a period of 2 days only. |
| 19 | NPCI:RFP:2013-14/0036 | 22 | 8.1 | Payment Terms- 20% Payment shall be made to the Bidder after delivery of the Desktops and Laptops at NPCI's Sites as mentioned in the Purchase Order issued. | Request for release of 60% payment on delivery , 30% on installation & 10% against BG | | No change in RFP |
| 20 | NPCI:RFP:2013-14/0036 | General | | L1 decision - TCO will be calculated on 3yrs + 2yrs AMC price or 2 yrs AMC will not be considered . | | | L1 Bidder= (3yrs warranty +2 Yrs AMC). Start price will be informed at the time of auction that will consider 3 yrs warranty plus 4th & 5th Year AMC. |
| 21 | NPCI:RFP:2013-14/0036 | General | | Is partial quote allowed . In case a bidder wants to bid only for Desktops or Laptops or SFF | | | No |
| 22 | NPCI:RFP:2013-14/0036 | 10 | 4.2 Sr No 7 | The Bidder should provide reference of 2 clients, who have procured more than 250 units (desktops and laptops), including installation and support during last two years from the time of submission of bid. | a. Will multiple PO's of same client in two years will do to comply this clause b. can you change this to 100 Units | | a) Yes b) No Change in RFP |
| 23 | NPCI:RFP:2013-14/0036 | 30 | Section 9 A - Laptop Sr No 7 | Chipset - Mobile Intel express Chipset -HM77/HM86/QM87 | All 4th Gen Intel Processor are coming now with Integrated chipset | Since tender asked for 4th gen Processor, the compatible chipset would be Integrated chipset. | Bidder can provide Equivalent or Higher |
| 24 | NPCI:RFP:2013-14/0036 | 30 | Section 9 A - Laptop Clause 10 Blank | Certification - Energy Star 6.0/ EPEAT GOLD/Bureau of Energy Efficiency Certification. RoHS is required | Energy Star 6.0, EPEAT GOLD/Bureau of Energy Efficiency Certification. RoHS is required. Industry is now moving towards | Green initiative and Electronic Product Environment Assessment Tool is one of the mandatory standard Industry ask for. | No change in RFP |

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| 25 | NPCI:RFP:2013-14/0036 | 30 | Section 9 A - Laptop Sr. No 13 | Battery - 63Wh -65Wh - 6cell Lithium -Ion replaceable battery | As per new standard all the light weight (less than 2kg) laptop are coming with 4cell long lifebattery. We request you to change it to 4cell 44WHr Li-ion battery | | No change in RFP |
| 26 | NPCI:RFP:2013-14/0036 | 30 | Section 9 A - Laptop Sr.No 22 | Weight - Not More than 2.0 Kgs with 6 cell battery | change the weight to less than 1.80kg with 4 Cell long life Batteries | All new laptops are now light weight. | No change in RFP |
| 27 | NPCI:RFP:2013-14/0036 | 30 | Section 9 A - Laptop Sr No 23 | Warranty - 3Years Comprehensive onsite warranty back to back from OEM including Adaptor & Battery. AMC- 2 years Comprehensive POST Warranty excluding Adaptor and Battery. | We request to change the warranty of Battery and Adaptor as 1yr | | No change in RFP |
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