

PRE BID REPLIES FOR NPCI:RFP/2013-14/0025 DATED 18.10.2013- REQUEST FOR PROPOSAL FOR SUPPLY AND INSTALLATION OF SERVERS(4u)

S.No	Document Reference	Page No	Clause No	Description in RFQ	Clarification sought	Additional Remarks (if any)	Reply
1	SUPPLY AND INSTALLATION OF SERVERS(4u)	4		Description of HDD is mentioned for raid 1 but 5 disks are mentioned, please clarify.	RAID 1 will require even number of disks.		No change in RFP
2	SUPPLY AND INSTALLATION OF SERVERS(4u)	4			HBA Card is required, then do we need to provide Fibre Cables also ? If yes then please provide the specifications of fibre cables like type, length etc..		No
3	SUPPLY AND INSTALLATION OF SERVERS(4u)	4			Description is mentioned with 3 years comprehensive onsite (24x7) warranty / support with 6 hours response time from principal hardware vendor. But In scope of work (broad scope of work, page-2) support is asked for onsite support Warranty for 3 years with Response time of 4 hours and resolution time of 6 hrs. Please clarify 6 hours will be response time or resolution time		6 Hrs. resolution time.
4	SUPPLY AND INSTALLATION OF SERVERS(4u)	28	9.2	Server Configuration- DVD Writer- DVD+RW	New Server Models come with optionif external DVD drives. Request NPCI to allow quoting external DVD Drives with the Servers.		We need server with inbuild DVD drive. No need for External DVD drive.
5	SUPPLY AND INSTALLATION OF SERVERS(4u)	18	8.1	providing onsite support at Mumbai, Chennai and Hyderabad for a period of 3 years	Do we need to provide a resource to provide the desired Support. If so, plz specify the number of resources, the skillset, and the shift timings for the resources.		Bidder has to resolve the call within 6 hrs with the skilled support.
6	SUPPLY AND INSTALLATION OF SERVERS(4u)	24	8.14.4	Liquidated Damages	We request NPCI to cap Liquidated Damages to 10% of order Value		No change in RFP
7	SUPPLY AND INSTALLATION OF SERVERS(4u)	6	8	Submission Date	we Rquest NPCI to provide a week's time to respond after the date of publishing the Pre Bid Replies.		No change in RFP