

NPCI/2024-25/RuPay/023

To,

All Members participating in RuPay (International) Scheme

Madam/Dear Sir,

Sub: Upgradation of RuPay (International) back-office system from "iRGCS" to "iRGCS 2.0"

All RuPay (International) members access iRGCS application for operational activities (Clearing and Settlement, Dispute Management, Downloading Settlement Files / Reports, Uploading Clearing Files, GST Reports, Invoices, etc.) for international networks (DFS, JCB, UPI, NETS, MAL, MER, MAU etc.).

To enhance efficiency in RuPay (International) operations, we are pleased to inform NPCI will be upgrading from iRGCS (existing back-office system) to iRGCS 2.0 (Upgraded back-office system).

The upgradation of the settlement and dispute management process from iRGCS to iRGCS 2.0 would result in following benefits:

- 24 / 7 File staging in new system as opposed to current system which has a cut off time for file upload and doesn't allow to upload / process file during settlement.
- Improved security with the introduction of Bank admin checker user.
- Faster generation of Settlement reports along with Raw data & all reports & files.

NPCI will be imparting training on iRGCS 2.0 to all RuPay Members with demo on test system. Since there are no changes required at both Network & bank ends because iRGCS 2.0 has been developed like existing iRGCS and the file formats for all settlement reports and adjustments are same, there should not be any impact in the reconciliation process.

The Go-live date and mandated guidelines will be published shortly.

Member banks are requested to take a note of the same and disseminate the instructions contained herein to all the stakeholders concerned.

For any further assistance, please contact the following:

Name	Email ID	Contact Details
Vaidehi Pawar	vaidehi.pawar@npci.org.in	9702694469
Akshay Pawar	akshay.pawar@npci.org.in	9870516870
Preetha Nair	preetha.nair@npci.org.in	9446602914
Sanjoy Mukherjee	Sanjoy.mukherjee@npci.org.in	8130317788

With warm regards,


Giridhar G M

Chief – Customer Success