

NPCI/2020-21/RuPay/059

23rd February 2021

To

All Member Banks – RuPay

Dear Sir / Madam,

Subject: Update on Introduction of new Lounges under RuPay Lounge Access Program


This is in reference to RuPay Domestic Lounge Access Program, where, RuPay offers two complimentary free domestic lounge access per quarter for Platinum and higher variant of RuPay Cards. Currently, there are 20 Lounges across 11 cities which are a part of the RuPay Lounge Access Program.

In our continuous endeavour to support the Banks & benefit RuPay Cardholders, we wish to inform you that we have added 4 new lounges across 4 new cities under RuPay Lounge access program for RuPay Platinum & Select Card holders. These lounges will be a part of the said Program effective 01st March 2020.

In addition to above, effective 01st March 2020, we shall also be adding 4 more lounges which shall be exclusively for RuPay Select Cardholders only. Since these lounges will be exclusively for RuPay Select Cardholders, RuPay Platinum Cardholders will not get complimentary access in these lounges. The updated list of participating lounges effective 01st March 2021 is enclosed as Annexure A.

We request member Banks to take note of the same and bring the contents of this Circular to the notice of relevant staff.

Yours faithfully,



Nalin Bansal

Head – RuPay & NFS

National Payments Corporation of India

Annexure A

Updated Lounge List:

City	Lounge	Remarks
Mumbai	Travel Club (Terminal 1B) - Domestic Airport	Existing Lounge
	Travel Club (Terminal 2) - International Airport (Domestic Departure)	Existing Lounge
Delhi	Plaza Premium Lounge T1 - Domestic	Existing Lounge
	Plaza Premium Lounge T2 -Domestic Departures	Existing Lounge
	Plaza Premium Lounge T3 - Domestic	Existing Lounge
	Plaza Premium Lounge T3 (Level 3 - Departure) - International	Existing Lounge
Bangalore	Travel Food Services (TFS) -Domestic	Existing Lounge
	Travel Food Services (TFS) - International	Existing Lounge
Hyderabad	Plaza Premium Lounge - Domestic	Existing Lounge
	Plaza Premium Lounge - International	Existing Lounge
Chennai	Travel Club – Domestic	Existing Lounge
	Travel Club – International	Existing Lounge
Kolkata	Travel Club – Domestic	Existing Lounge
	Travel Club – International	Existing Lounge
Kochi	Earth Lounge - Domestic	Existing Lounge
	Earth Lounge - International	Existing Lounge
Nagpur	Mandarian Lounge – Domestic / International	Existing Lounge shifted to new location effective 25 th Feb 2020
Trivandaram	Bird Lounge	Existing Lounge
Dehradun	Bird Lounge	Existing Lounge
Vadodara	Premium Lounge	Existing Lounge
Ahmedabad	The Lounge - Domestic	New Lounge – Effective 01 st March '21
Jaipur	Primus Lounge - Domestic	New Lounge – Effective 01 st March '21
Guwahati	Take off bar - Domestic	New Lounge – Effective 01 st March '21
Varanasi	Take off bar - Domestic	New Lounge – Effective 01 st March '21
Mumbai	Loyalty lounge – International T2	New Lounge – Effective 01 st March '21 – Exclusively for SELECT only
Udaipur	Golden Chariot – Domestic	New Lounge – Effective 01 st March '21 – Exclusively for SELECT only
Amritsar	Primus Lounge – Domestic	New Lounge – Effective 01 st March '21 – Exclusively for SELECT only
Amritsar	Primus Lounge – International	New Lounge – Effective 01 st March '21 – Exclusively for SELECT only

