

Circular/RuPay/2019-20/ 025

November 27, 2019

To,

All Members – RuPay

Dear Madam/Sir,

**Subject: SMS Communication for offline transactions of National Common Mobility Card (NCMC)**

This is with reference to the Circular/RuPay/2018-19/035 dated 1<sup>st</sup> February, 2019 (enclosed as Annexure A) for issuer banks to send alert to the customer for NCMC offline transaction as soon as transaction details are received by the issuer.

Based on the confirmation received from RBI, members to take note that:

- It is left to the discretion of the issuer, to either send a single SMS providing summary of all the transit offline payments during the day; or
- Send a unique message for each offline transit payment.

Request members to bring the contents of the circular to the notice of all relevant staff.

Yours faithfully,



Praveena Rai  
COO