

Circular: RuPay/2015-16/037

8th February, 2016

RuPay Circular: Insurance cover for FY 2015-16 for RuPay cards

- A. Please refer to our circular RuPay/20/2014-15 along with annexures dated March 31, 2015 and vide circular No: RuPay/22/2015-16 dated 19th October, 2015 advising therein the escalation matrix of claim process for RuPay Insurance Program 2015-16 and vide notification dated 13th January, 2016.
- B. We send herewith claim escalation matrix – in Annex A as advised by The New India Assurance Co. Ltd., the insurer for RuPay cards for FY 2015-16.
- C. We request you kindly to disseminate the contents here of to your branches/offices concerned.

You may contact the NPCI Relationship Manager for any further clarification in this regard.

Yours truly,



Drip Asbe
Chief Operating Officer