

NPCI/2024-25/RMD/511

Date: 26th February 2025

To,
All Direct Members

Respected Madam / Sir,

Subject: Maintenance of Sufficient Balance in RTGS account for National Payments Corporation of India (NPCI) Interbank Settlement

NPCI performs interbank settlements for all NPCI's direct members using RTGS settlement account maintained with the RBI across all online products. These interbank settlement activities follow scheduled activities as per the timelines agreed with regulator for each product. As such all direct members are required to maintain sufficient balance in their respective RTGS account to avoid shortfall in settlement account.

Shortfall in settlement account will lead to delay in entire interbank settlement process, lack of trust in the ecosystem and non-compliance to Settlement Guarantee Mechanism (SGM) policy approved by the regulator.

In the event of shortfall in RTGS settlement account, the defaulting member will be subject to penalties and other stringent actions including debarring across all NPCI products.

We request all direct members to take note of the above and bring the content of this circular to the attention of relevant staff.

Yours Sincerely,

SD/-

Manisha Parikh
Head of Enterprise Risk Management