

NPCI partners with Udemy Business to upskill employees

NPCI will offer Udemy Business courses on in-demand tech, domain, behavioural and leadership skills to all employees

Mumbai, 21 December, 2021: National Payments Corporation of India (NPCI) has announced its partnership with Udemy Business, a leading destination for learning and teaching online, to encourage continuous learning and skill development for its employees. NPCI offers programmes to build capability in Artificial Intelligence (AI), Machine Learning (ML), Blockchain, Distributed Ledger Technology (DLT), Advance Open Source, Robotic Process Automation (RPA), Product Strategy and Relationship Management, among others.

Under its vision of 'Talent Development for All', NPCI is betting big on the capability building of its employees and has increased its budget for Learning & Development (L&D) by seven times. The three-year association with Udemy Business will offer courses on in-demand skills such as tech, domain, behavioural, and leadership skills to all NPCI employees, who will now be able to access challenging assignments to enable experiential learning.

NPCI has also developed a Skill Index framework to identify training needs and track deep tech capability building year-over-year. NPCI provides a Differentiated Growth Map and performance metrics strategy to specialists in CoE roles to deepen their skills and expertise. The company has developed an effective succession plan for critical roles through the Leadership Development Program (LEAD) and executive coaching.

Nishith Chaturvedi, Chief Human Resources and Administration, NPCI said, "We are glad to partner with Udemy Business to offer a personalised learning experience to all our employees. With this initiative, our employees can acquire the relevant skill sets required in the wake of this fast-paced disruptive world. It is our firm belief that our upskilled and trained employees are a catalyst of change for NPCI to constantly deliver innovative solutions to its stakeholders."

"National Payments Corporation of India is an exciting partner for us as we continue our mission of working with forward-thinking customers to upskill employees," said **Vinay Pradhan, Country Head - India & South Asia at Udemy Business**. "As they continue to enable their team to learn and develop their skills at work, we look forward to working with them to meet the challenges of the evolving technology space."

About NPCI:

National Payments Corporation of India (NPCI) was incorporated in 2008 as an umbrella organization for operating retail payments and settlement systems in India. NPCI has created a robust payment and settlement infrastructure in the country. It has changed the way payments are made in India through a bouquet of retail payment products such as [RuPay card](#), [Immediate Payment Service \(IMPS\)](#), [Unified Payments Interface \(UPI\)](#), [Bharat Interface for Money \(BHIM\)](#), [BHIM Aadhaar](#), [National Electronic Toll Collection \(NETC Fastag\)](#) and [Bharat](#)

[BillPay](#). NPCI also launched UPI 2.0 to offer more secure and comprehensive services to consumers and merchants.

NPCI is focused on bringing innovations in the retail payment systems through the use of technology and is relentlessly working to transform India into a digital economy. It is facilitating secure payments solutions with nationwide accessibility at minimal cost in furtherance of India's aspiration to be a fully digital society.

For more information, visit: <https://www.npci.org.in/>

About Udemy:

Udemy's (Nasdaq: UDMY) mission is to create new possibilities for people and organizations everywhere by connecting them to the knowledge and skills they need to succeed in a changing world. The Udemy marketplace platform, with thousands of up-to-date courses in dozens of languages, provides the tools learners, instructors, and enterprises need to achieve their goals and reach their full potential. Millions of people learn on Udemy from real-world experts in topics ranging from programming and data science to leadership and team building. For companies, Udemy Business offers an employee training and development platform with subscription access to thousands of courses, learning analytics, and the ability to host and distribute their own content. Udemy Business customers include Glassdoor, On24, The World Bank, and Volkswagen. Udemy is headquartered in San Francisco with hubs in Ankara, Turkey; Austin, Texas; Boston, Massachusetts; Mountain View, California; Denver, Colorado; Dublin, Ireland; Melbourne, Australia; New Delhi, India; and Sao Paulo, Brazil.

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