



Press Release

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NPCI gets re-certified for three ISO Standards

Mumbai: National Payments Corporation of India (NPCI), the umbrella organisation for all retail payments in the country received integrated ISO certificates for three disciplines - ISO 9001:2015 Quality Management System (QMS), ISO 22301:2012 Business Continuity Management System (BCMS) and ISO 27001:2013 Information Security Management System (ISMS).

“NPCI is now among few organisations to receive integrated ISO certificates - QMS, BCMS and ISMS. It is a significant development considering that there is an increased focus towards taking the country towards digital economy. Such prestigious certifications brings us closer to achieve our vision i.e. to be the best payments network globally and our mission to touch every Indian with electronic products by 2020,” said Mr. A. P. Hota, MD & CEO, NPCI.

BSI India, the business standards company felicitated NPCI with three ISO Standard certificates.

1. **ISO 9001:2015** certification for Quality Management System (QMS) focuses on process approach and aims at organisation’s ability to consistently provide products and services that meet customers’ requirements along with applicable statutory and regulatory requirements. It aims to enhance customer satisfaction with active involvement of top management and employees.
2. **ISO 22301:2012** certification for Business Continuity Management Standard (BCMS) demonstrates that an organisation is able to resume its most critical processes with reduced level of available resources within a timeframe.
3. **ISO 27001:2013** certification for Information Security Management System (ISMS) focuses on systematic approach to managing sensitive company’s information so that it remains secure. It includes people, processes and IT systems by applying a risk management process.

About NPCI

National Payments Corporation of India (NPCI) was set up in 2009 as the central infrastructure for various retail payment systems in India and was envisaged by the Reserve Bank of India (RBI) as the payment utility in the country.

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