

Abridged Minutes of NFS Steering Committee Meeting held on 27th March 2023

1. Members were updated on the status of UDIR for NFS ATM transactions. Members to implement UDIR for NFS ATM transactions as Issuer and as Acquirer both at the earliest.
2. Members were informed that NPCI website provides an avenue for bank's customers to register complaints for interoperable NFS ATM transactions.
3. Members were updated on the status of full-KYC non-Bank PPIs on-boarded on NFS.
4. Members were updated on the present status of enablement of UPI-ATM i.e. ICCW at the ATMs and for customers. Members to consider implementing UPI-ATM at their ATMs at the earliest.
5. Members to work towards enabling Interoperable Cash Deposit (ICD) transactions on their Cash Recyclers / Cash Deposit Machines.
6. Members were updated on the international card transactions (DFS, JCB & UPI cards acceptance) transactions on NFS member banks' ATMs.
7. Member views were taken on Aadhaar based biometric authentication for interoperable ATM transactions in NFS.
8. Members were requested to complete self-attestation for assigned directives (NFS ATM).
9. Banks having high technical declines to work towards addressing issues and control the decline. Members to also do literacy campaigns for reducing business declines.
10. Members were requested to help spread the awareness of DigiSaathi – 24 x 7 helpline for information on digital payment products and services.
11. Other operational and risk management related matters were discussed.