

Abridged Minutes of NFS Steering Committee Meeting Held on 29th March, 2022

1. Members to develop UDIR implementation for NFS ATM transactions as issuer and as acquirer both as per OC 398 dated 16th Jun'21.
2. NPCI is working to do enhancement in the current process for allowing customers to lodge complaints for interoperable NFS ATM domestic transactions on NPCI website.
3. NPCI shall decline magstripe transactions received from non-EMV ATMs and Micro-ATMs from 1st Apr'22 as per OC 414 dated 23rd Dec'21.
4. Acquirer to focus on ATMs giving high fallback transaction and take necessary actions as per OC 410 dated 27th Sep'21. Acquirers should not stop fallback transactions at their end but route it to NFS.
5. Members were updated that NPCI issued an OC – 408 dated 15th Sep'21 for onboarding of non-bank PPIs in NFS (For Full KYC customers). PPIs issuing card can onboard on NFS ATM network.
6. ICCW is pilot live with few banks as Issuers and two banks as Acquirers enabling on their select ATMs. Members to consider initiating the project at their end and start the development.
7. Members to work towards enabling ICD transaction on their Cash Deposit / Recyclers and offer it to their customers as per OC 219 dated 18th Aug'16, OC 221 dated 31st Aug'16 and OC 332 dated 7th May'19.
8. Members were updated that ATM Access fee can be levied for RuPay cards acceptance on ATMs by acquirers under RMA Bhutan & SBI-Nepal ATM network connectivity.
9. NPCI updated that it supports routing of 8 digit BIN cards in NFS ATM Network.
10. Members were requested to complete self-attestation as per OC 389 dated 24th Feb'21 and 391 dated 3rd Mar'21 on self-attestation and adherence of NFS OSG.
11. Banks having high technical declines to work towards addressing issues and control the decline. Members to also do literacy campaigns for controlling and bringing down business declines.
12. NPCI updated that it has set up the centralized industry-wide 24 by 7 helpline DigiSaathi in coordination and on behalf of the Industry (banks and non-banks).