

NPCI/NFS/OC No. 359/2019-20

6<sup>th</sup> January, 2020

To,

**All Members of RuPay & NFS ATM Network**

Madam / Dear Sir,

**Sub: Cyber Security controls for Third party ATM Switch Application Service Providers**

We refer to RBI Circular No. DoS.CO/CSITE/BC.4084/31.01.015/2019-20 dated 31<sup>st</sup> December, 2019 (copy attached for reference).

RBI vide the said circular has advised RBI Regulated Entities (RREs) who manage their ATM Switch ecosystem through shared services of third party ATM Switch Application Service Providers (ASPs) to ensure that the contract agreement signed between RREs and the third party ATM Switch ASP shall necessarily mandate the ASPs to comply with the cyber security controls given in the Annexure of the said RBI circular on an ongoing basis and to provide access to the RBI for on-site/off-site supervision. The contract agreements are to be amended at the earliest or at the time of renewal, in any case not later than 31<sup>st</sup> March, 2020.

We request you to make note of the above and disseminate the instructions contained in the said RBI circular to the officials concerned of your Bank and to your respective Application Service Providers (ASPs), wherever applicable.

NPCI will add the cyber security controls mentioned in the Annexure of the said RBI circular to the scope of annual ASP audits performed.

For any queries or clarification, please contact your assigned Relationship Manager.

Yours faithfully,

**Praveena Rai**

**COO**