

Annexure II

Training Schedule for May and June -2017						
Month	Particulars	Date	Functions	Timings	Location	Topics Covered
May	AePS	18-05-2017 Thursday	Operations	11:00 AM - 2:30 PM	Mumbai	AePS services offered, Transaction types and codes, Fees, Dispute handling, Reconciliation.
	NFS ATM	22-05-2017 Monday	Operations	11:00 AM - 1:00 PM		Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement.
	RuPay	23-05-2017 Tuesday	Operations	11:00 AM - 5:30 PM		Clearing and settlement, Features, User Management, Circulars, Dipute lifecycle, Fees, Guidelines on MCPR.
	IMPS/UPI	24-05-2017 Wednesday	Operations	11:00 AM - 5:30 PM		Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement.
	CTS	26-05-2017 Friday	CTS Awareness Program	11:00 AM - 1:00 PM		About CTS, Introduction to CTS Clearing House Interface, What is GRID ?, Points to be noted for the GRID CTS implementation and Best practices.
	ETC	31-05-2017 Wednesday	Operations	11:00 AM - 4:30 PM		Clearing and settlement, Features, User Management, Circulars, Dipute lifecycle, Fees.
	CTS	30-05-2017 Tuesday	CTS Awareness Program	11:00 AM - 1:00 PM	Delhi	About CTS, Introduction to CTS Clearing House Interface, What is GRID ?, Points to be noted for the GRID CTS implementation and Best practices.
	CTS	20-05-2017 Saturday	CTS Awareness Program	11:00 AM - 1:00 PM	Chennai	About CTS, Introduction to CTS Clearing House Interface, What is GRID ?, Points to be noted for the GRID CTS implementation and Best practices.
June	NACH	07-06-2017 Wednesday	NACH Awareness Program	11:00 AM - 1:00 PM	Mumbai	Introduction to NACH, NACH products, DBT, Mandate management system (MMS), Dispute Management System (DMS), Grievance Management System (GMS)
	NFS Operations	12-06-2017 Monday	Operations	11:00 AM - 1:00 PM		Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement.
	IMPS/UPI	13-06-2017 Tuesday	Operations	11:00 AM - 5:30 PM		Transaction Lifecycle, Different types of transactions, Pricing, Handling customer Complaint, Compliance, Disputes, Response Codes.
	RuPay	14-06-2017 Wednesday	Operations	11:00 AM - 5:30 PM		Clearing and settlement, Features, User Management, Circulars, Dipute lifecycle, Fees, Guidelines on MCPR.
	AePS	16-06-2017 Friday	Operations	11:00 AM - 2:30 PM		AePS services offered, Transaction types and codes, Fees, Dispute handling, Reconciliation.
	ETC	21-06-2017 Wednesday	Operations	11:00 AM - 4:30 PM		Clearing and settlement, Features, User Management, Circulars, Dipute lifecycle, Fees.
	NACH	15-06-2017 Thursday	NACH Awareness Program	11:00 AM - 1:00 PM	Delhi	Introduction to NACH, NACH products, DBT, Mandate management system (MMS), Dispute Management System (DMS), Grievance Management System (GMS).
	NACH	17-06-2017 Saturday	NACH Awareness Program	11:00 AM - 1:00 PM	Chennai	Introduction to NACH, NACH products, DBT, Mandate management system (MMS), Dispute Management System (DMS), Grievance Management System (GMS).