



NPCI/NFS/OC No.81/2012-13

February 11, 2013

To,

All Member Banks of National Financial Switch (NFS)

Dear Sir/Madam,

Ref: Compliance with respect to Disaster Recovery (DR) drills on NFS infrastructure

This is with reference to our communication vide Operating Circular (OC) No: 21 dated January 05, 2011 on the subject "BCP and DR drill for ATM switches under NFS Network". We would like to inform that as per the standard guidelines, DR drill for the bank's complete ATM infrastructure needs to be carried out at least once in every six months (half-yearly as per financial year).

In order to achieve compliance the DR drill needs to be mandatorily carried out as per set guidelines.

As part of compliance, NPCI would be tracking and submitting the list of compliant and non-compliant banks with respect to adherence of DR drills to the Regulators in the months of April and October for the preceding six months period.

We request Member Banks to adhere to the following:

1. All scheduled maintenance activities to be carried out only after 00:00 Hrs. Banks should avoid any maintenance activity during the high volume weeks of the month i.e. first and last week. In other words, any scheduled maintenance activity should be carried out in 2nd/3rd week of any month between 00:00 Hrs and 06:00 Hrs.
2. DR drill and the rollback to PR should be carried out during the night time between 00:00 Hrs to 06:00 Hrs so that the customer impact is minimised.
3. Share the DR drill plan with NFS team at least a week in advance so that we can make suitable arrangement at our end.

Please inform us the date of DR drill activity carried out during the period October – March, 2013. In case the DR drill is yet to be carried out send us a tentative schedule. You may kindly contact Shri Pankaj Samarth – NFS Operations (e-mail: Pankaj.samarth@npci.org.in / Tel: 8108122861) for sharing the DR drill details or the scheduled plan.

We request you to acknowledge receipt of this Circular.

Yours faithfully,


(Ram Sundaresan)
Head - NFS

सी-9, 8वीं मंजिल
आरबीआई प्रिमायसेस
बान्द्रा-कुर्ला कॉम्प्लेक्स
बान्द्रा पूर्व
मुंबई - 400 051

C-9, 8th Floor
RBI Premises
Bandra-Kurla Complex
Bandra East
Mumbai 400 051

दूरभाषा / Phone: 022 2657 3150
फैक्स / Fax: 022 2657 1001
ई-मेल / email: contact@npci.org.in
वेबसाईट / Website: www.npci.org.in