



भारतीय राष्ट्रीय भुगतान निगम  
NATIONAL PAYMENTS CORPORATION OF INDIA  
Date: 9<sup>th</sup> April, 2012

NPCI/ NFS/ OC NO. 60/2012-13

To,

All Member banks of National Financial Switch (NFS) and IMPS

**Reporting of Compromise Points – Card Transactions**

Dear Sir,

ATM related frauds, especially card skimming has witnessed a steep rise in last one year and it was widely covered by the media. ATM users from Mumbai, Chennai, Bangalore, Hyderabad and Gurgaon were victims of ATM frauds. Many of the frauds were committed using weak security controls at ATM site. In very recent incidents in Chennai, Mumbai and Bangalore fraudsters used skimming device. They placed skimming device inside the card slot to capture the information of cards and to make fake cards to commit the frauds.

NPCI has taken initiatives like setting up of a Task Force on ATM Security to draft the best practices in ATM Security and alerting the member banks when compromises are reported to NPCI. One of the best practices suggested by the Task Force is that a database of fraud cases and compromise points should be built on an incremental basis. To facilitate this, it is essential that every member bank should report the identified compromise points to NPCI with detailed information.

The requisite format is attached herewith. NPCI requests all member banks to report such identified compromise points to email ID [fraudrisk@npci.org.in](mailto:fraudrisk@npci.org.in).

This is a matter of considerable importance and we request member banks to assist on the subject. Member banks are assured that the name of the reporting bank will be masked while attesting the inputs to other member banks. Such alert service is crucial for functioning of the network and the success of the exercise would depend on timely reporting of compromise points to NPCI.

We look forward for your kind support as usual.

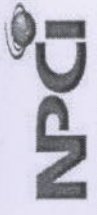
Your Faithfully,

  
A P Hota  
MD & CEO

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**Compromise Reporting Form**

Bank Name		Date of Reporting
Reporting Person Name		Reporting Person Email ID
<b>Compromise Merchant / ATM Details</b>		
Merchant / ATM Country		
Merchant / ATM State		
Merchant / ATM City		
Merchant / ATM Terminal ID		
Merchant / ATM Name		
Acquirer BIN		
MCC Type		
Suspected period of compromise		
<b>Genuine Transaction Spends Details</b>		
Card Number		
Genuine Spend Date (DD/MM/YY)		
Genuine Spend Time (HH/MM/SS in 24 hrs)		
Genuine Spend Transaction Type		
Genuine Spend Amount		
<b>Fraud Spends Details</b>		
Type of Fraud		
Merchant / ATM Country		
Merchant / ATM State		
Merchant / ATM City		
Merchant / ATM Terminal ID		
Merchant / ATM Name		
Acquirer BIN		
MCC Type		
Transaction Date (DD/MM/YY)		
Transaction Time (HH/MM/SS in 24 hrs)		
Description of Fraud		
Amount of Fraud		
<b>Action Taken report</b>		
Card Block date		
Action Taken		
Preventive Measures Planned / Undertaken		
Any Additional Details		