

UPI CASH WITHDRAWAL

Withdraw cash from ATM using UPI App

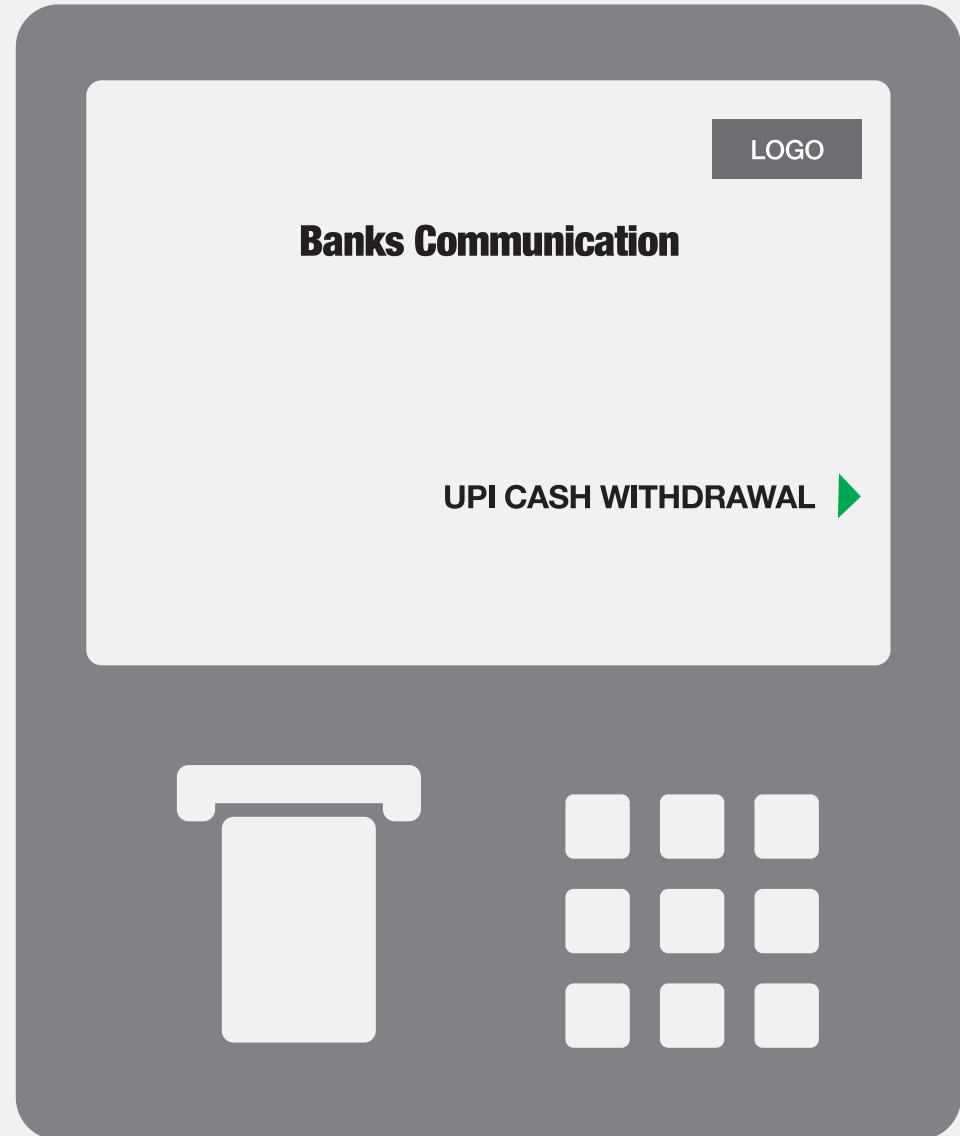
NFS: UPI-ATM (ICCW) transactions – indicative ATM screen display



OPTION 1

Home Screen

Every ATM screen to display 'UPI CASH WITHDRAWAL' option on the home screen at the bottom right (FDK key) for standardization. In case it is already in use and cannot be changed, it can be displayed on top right (FDK Key).



Screen no. 1

Enter Amount

The image shows a digital screen for a UPI ATM interface. At the top left is the UPI ATM logo with the text 'UNITED PAYMENTS INTERFACE' below it. At the top right is a 'LOGO' button. The main area has an orange background with the text 'Enter Amount' in large white font. Below this is a masked input field showing 'XXXXX' with a horizontal line underneath. A message states: 'Withdrawal amount must be in multiples of 100 and not more than ₹10,000'. At the bottom right of the orange area are two green buttons: 'CONTINUE' and 'CANCEL', each with a right-pointing arrow. Below the orange area, on a light gray background, is the text 'Powered by UPI'. At the very bottom of the screen is a white icon of an ATM machine and a 3x3 grid of white squares representing a numeric keypad.

Screen no. 2

QR code generation

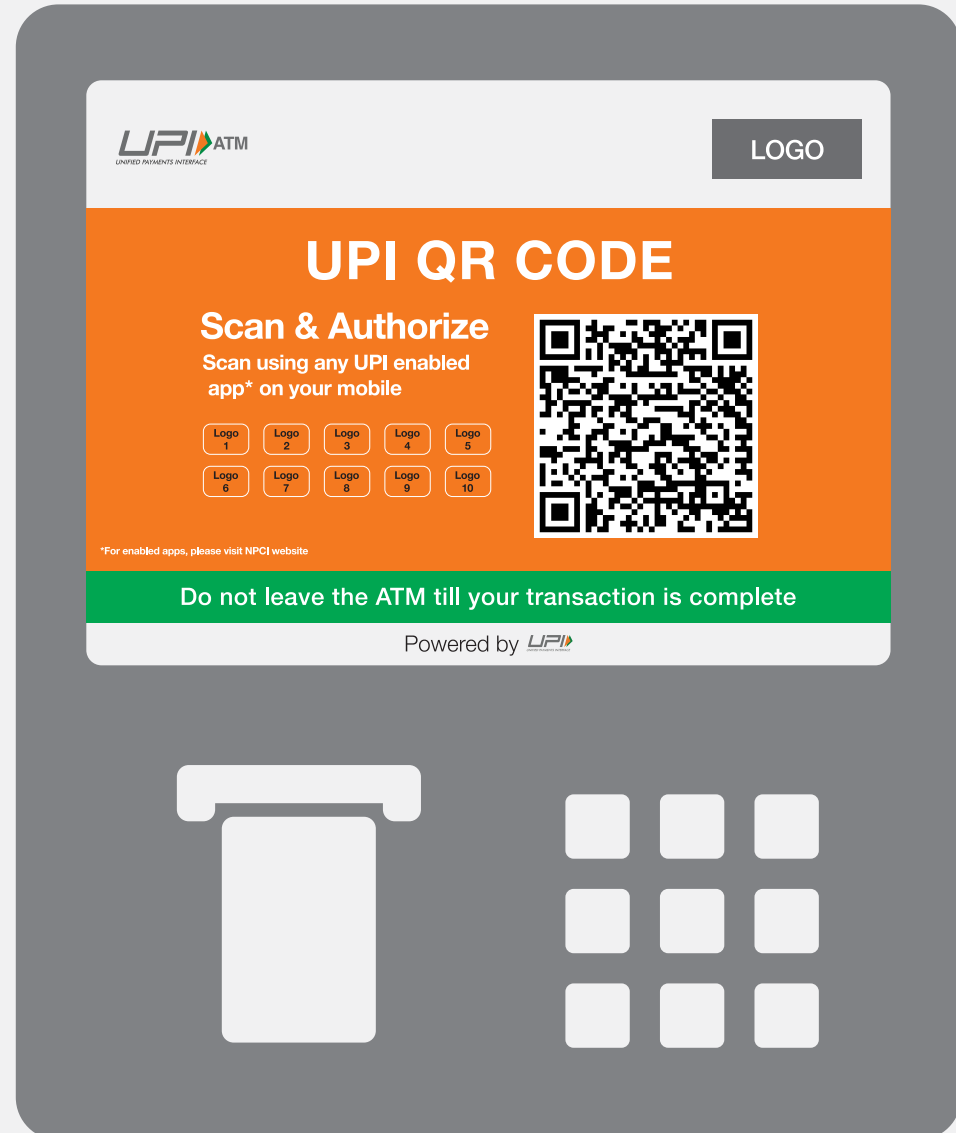


QR code generated

Acquirer to send notification to ATM thru QR server / middleware once the UPI credit leg is successful.

This screen to be timed out upon receipt of notification or after 30 seconds.

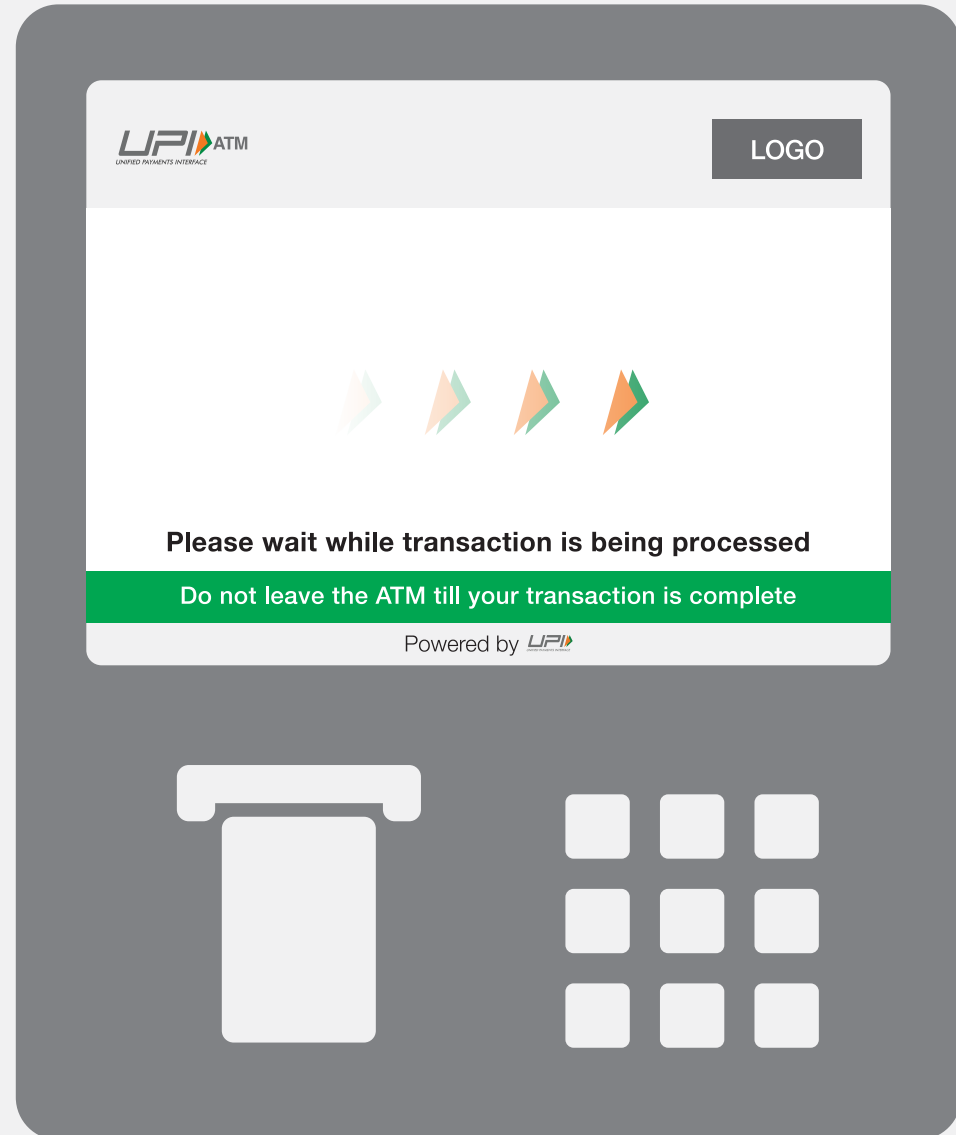
If notification is received it should skip the next screen (5), and go directly to the next (6)



Screen no. 4

Transaction processing screen

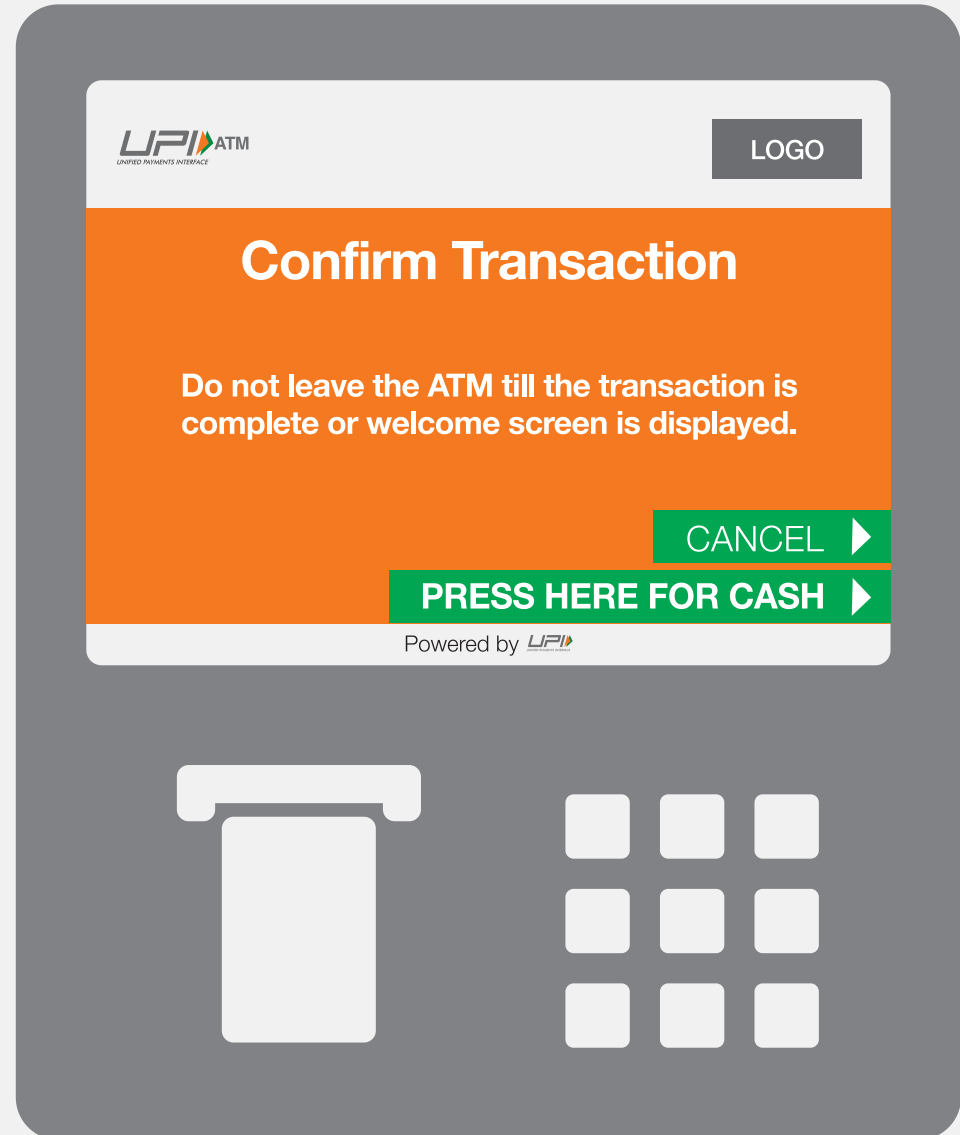
In case the notification is not received, then this screen should be displayed with time out configured for 20 seconds.



Screen no. 5

Confirm Transaction

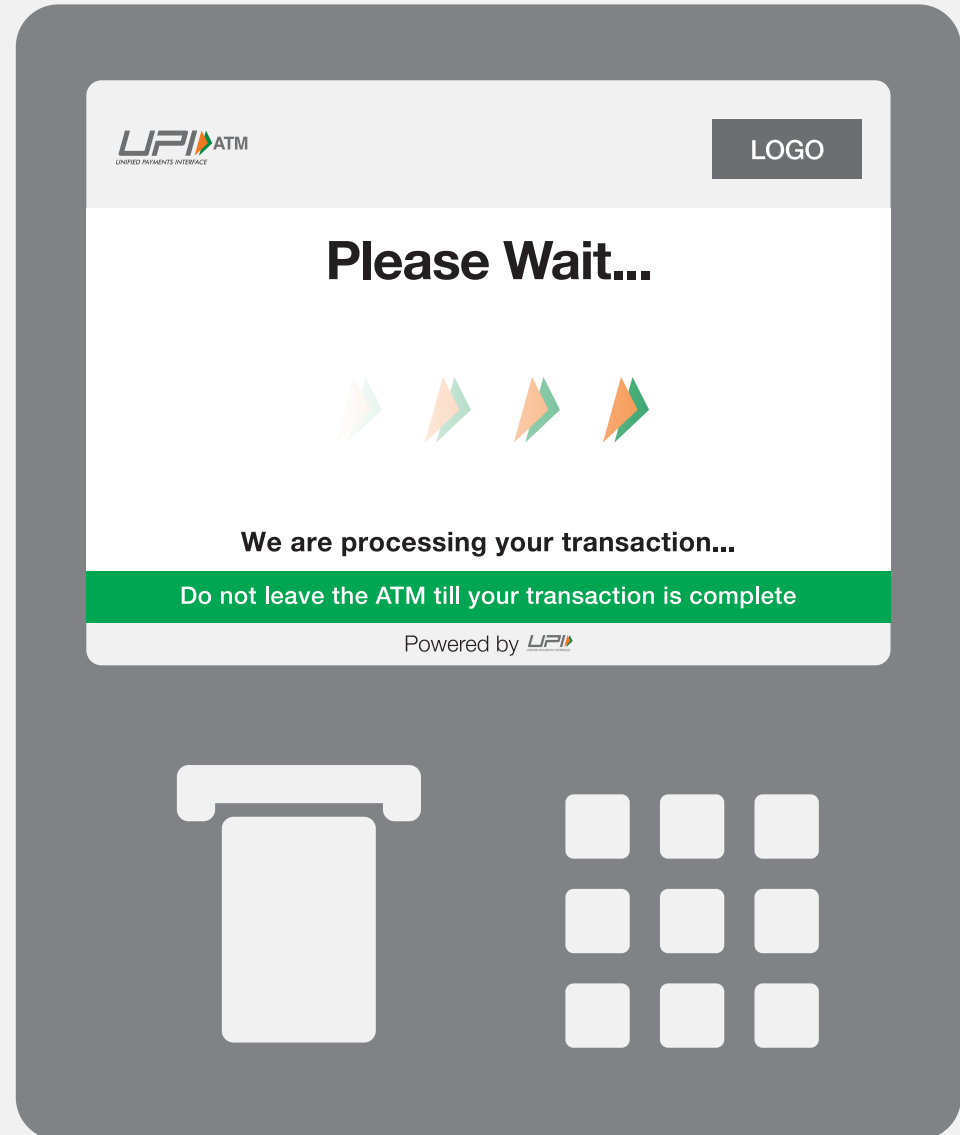
Screen timeout after 30 seconds



Screen no. 6

Confirm Transaction

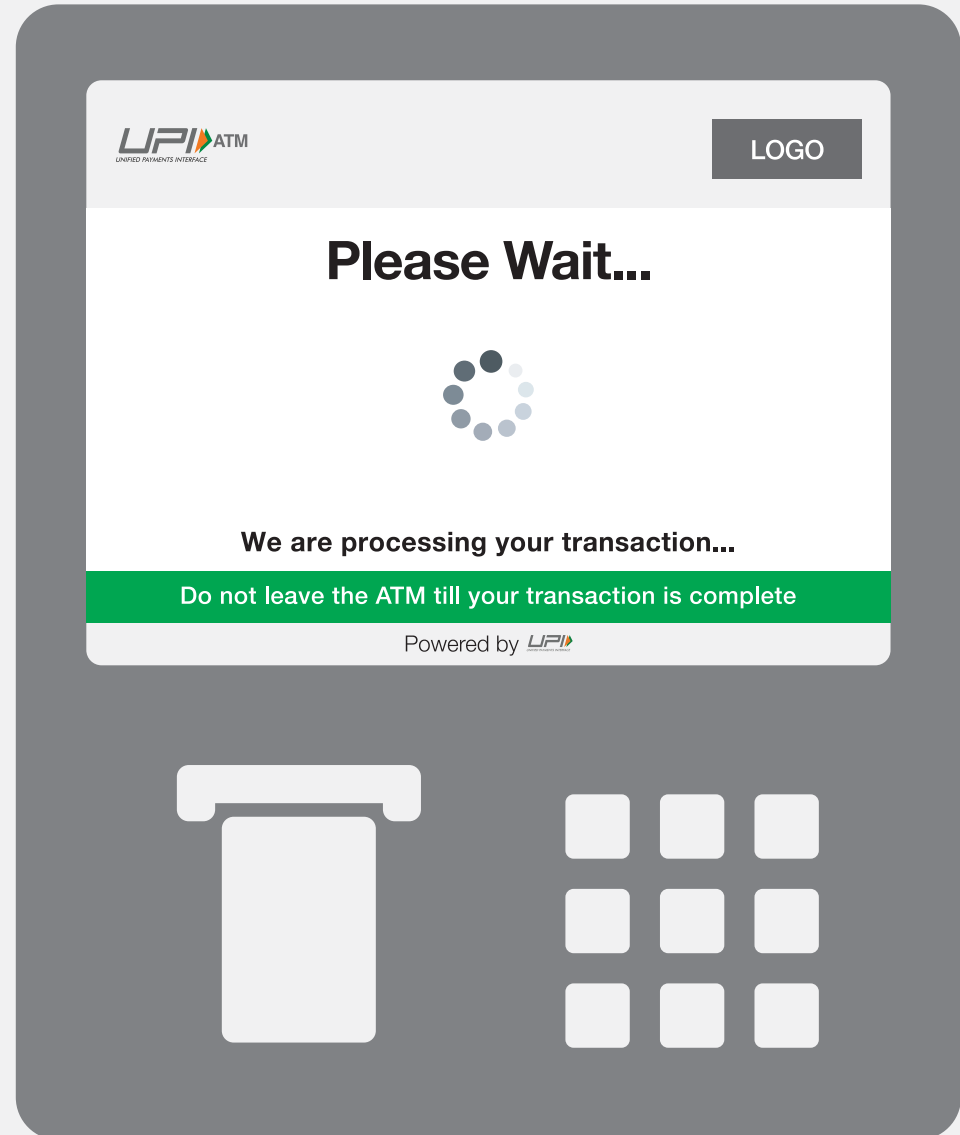
On this screen, Fast Forward arrow. (option 1) should be shown to represent the transaction is process along with the text Please Wait as shown below.



Option 1
Screen no. 7

Confirm Transaction

In case, Fast Forward arrow representation is not possible, then the circle (option 2) can be shown.



Option 2
Screen no. 8

Withdrawal



(Successful withdrawal)

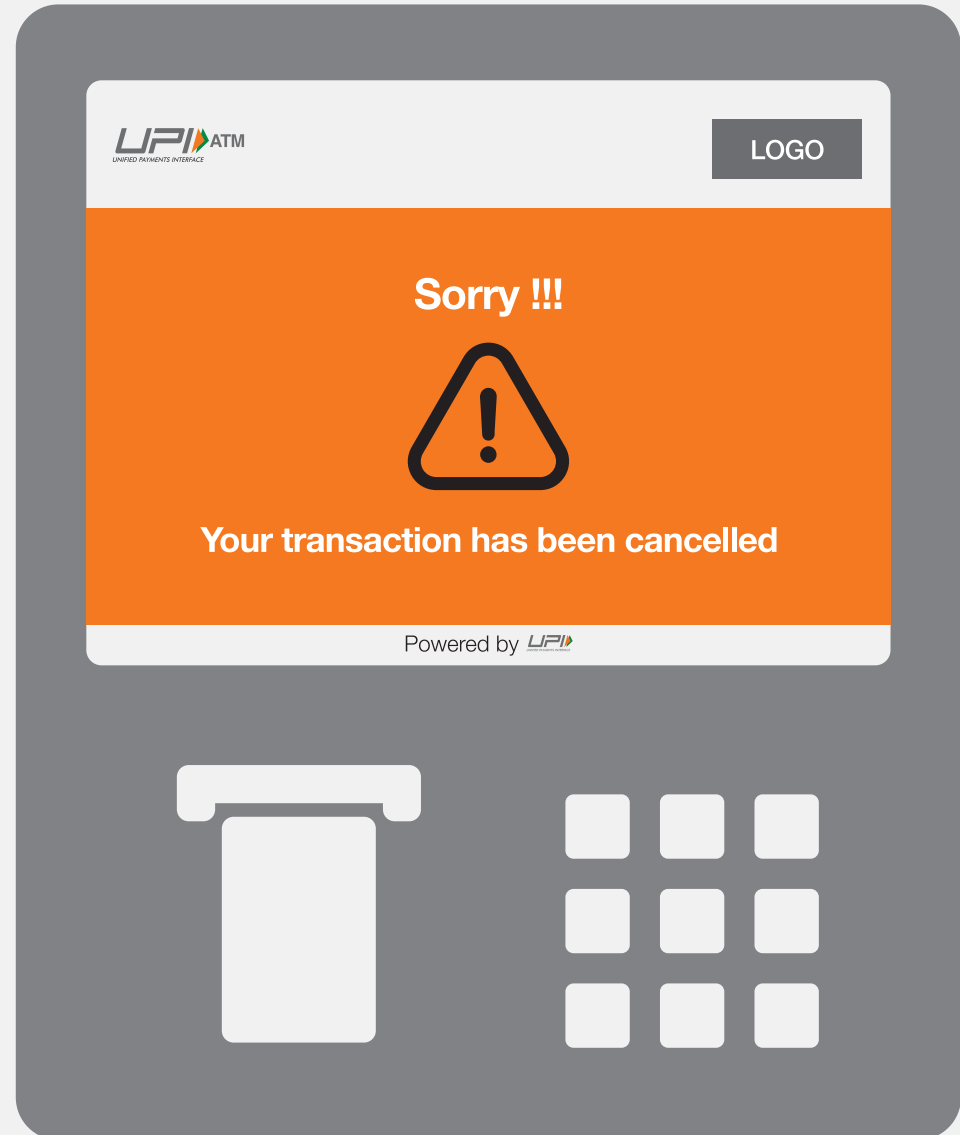
Screen no. 9

Timed out



Screen no. 9

Cancelled



Screen no. 9

Invalid Amount

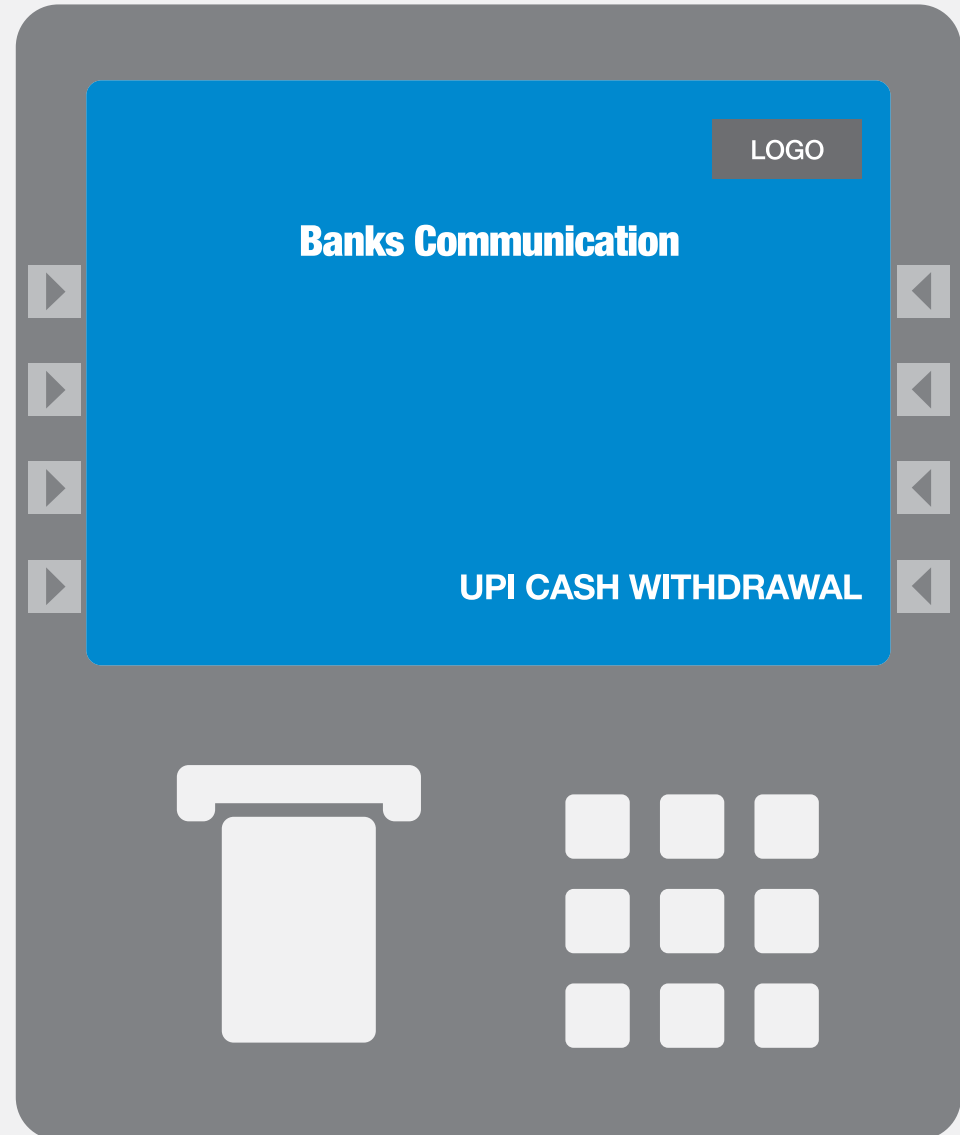
To show appropriate denomination



OPTION 2

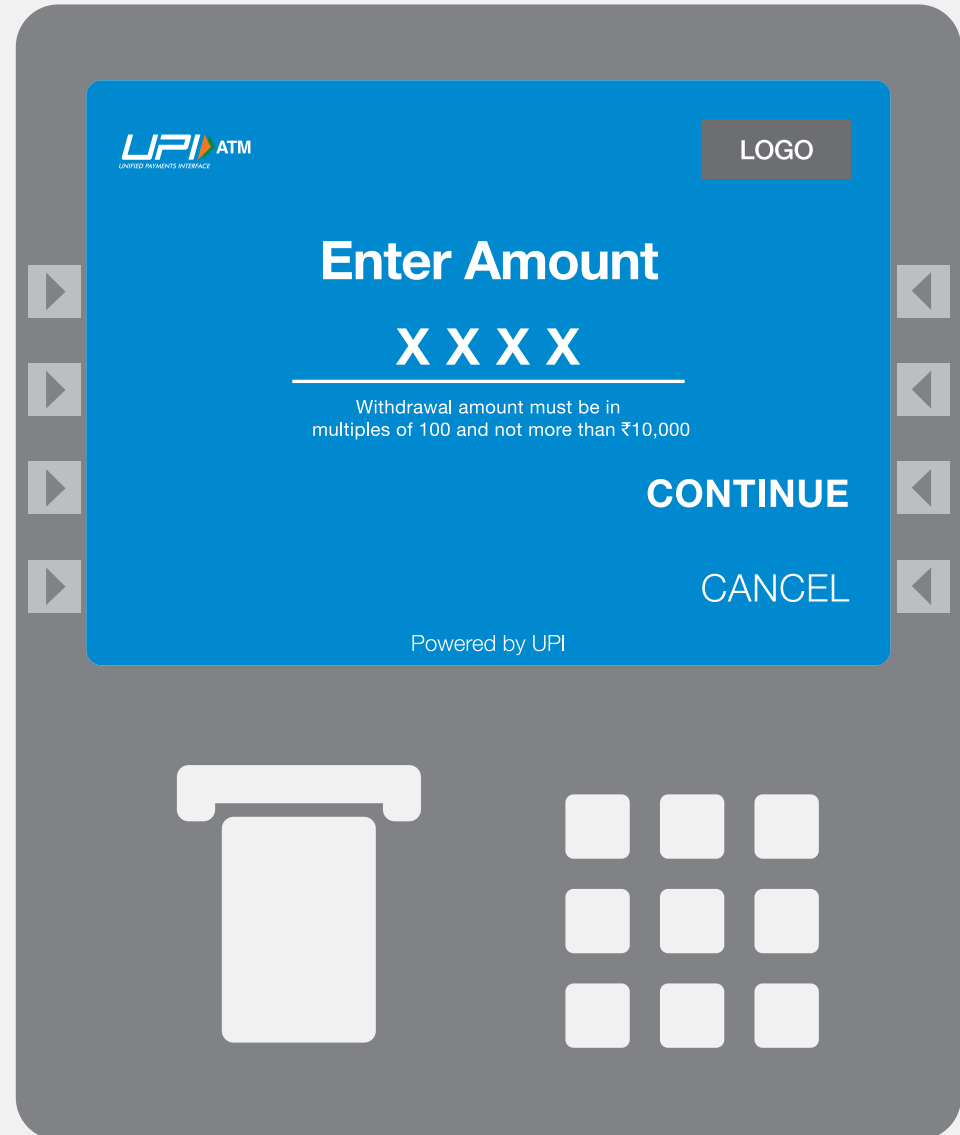
Home Screen

Every ATM screen to display 'UPI CASH WITHDRAWAL' option on the home screen at the bottom right (FDK key) for standardization. In case it is already in use and cannot be changed, it can be displayed on top right (FDK Key).



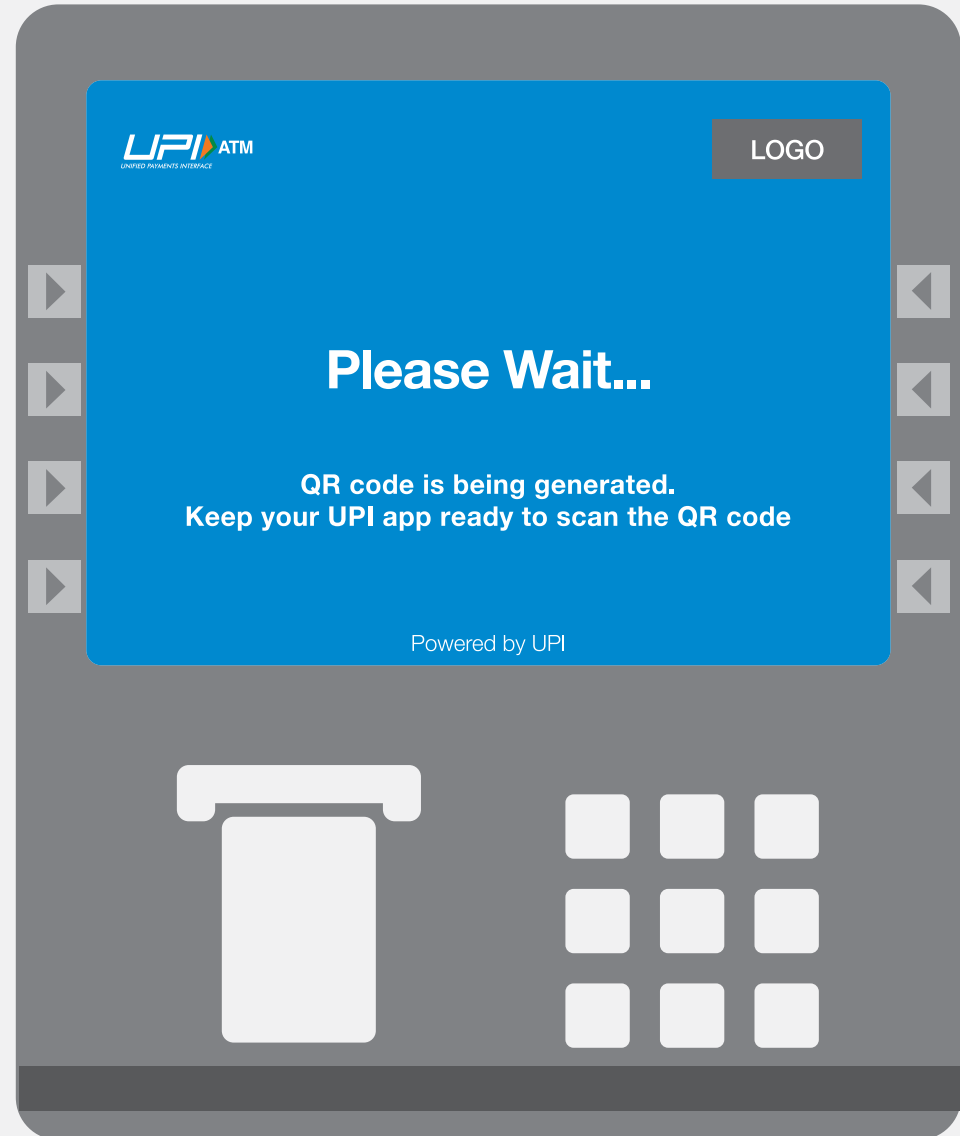
Screen no. 13

Enter Amount



Screen no. 14

QR code generation



QR code generated

Acquirer to send notification to ATM thru QR server / middleware once the UPI credit leg is successful.

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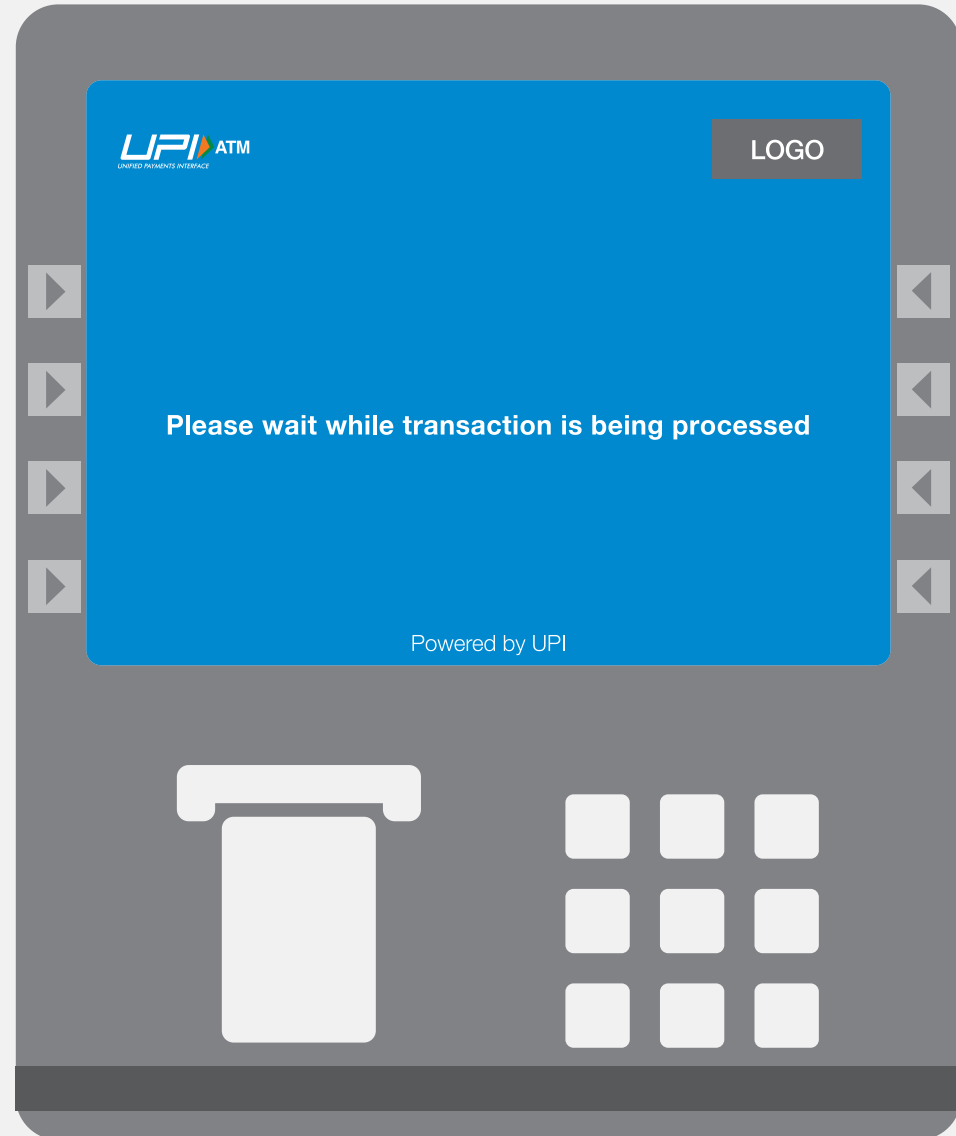
If notification is received it should skip the next screen (17), and go directly to the next (18)



Screen no. 16

Transaction processing screen

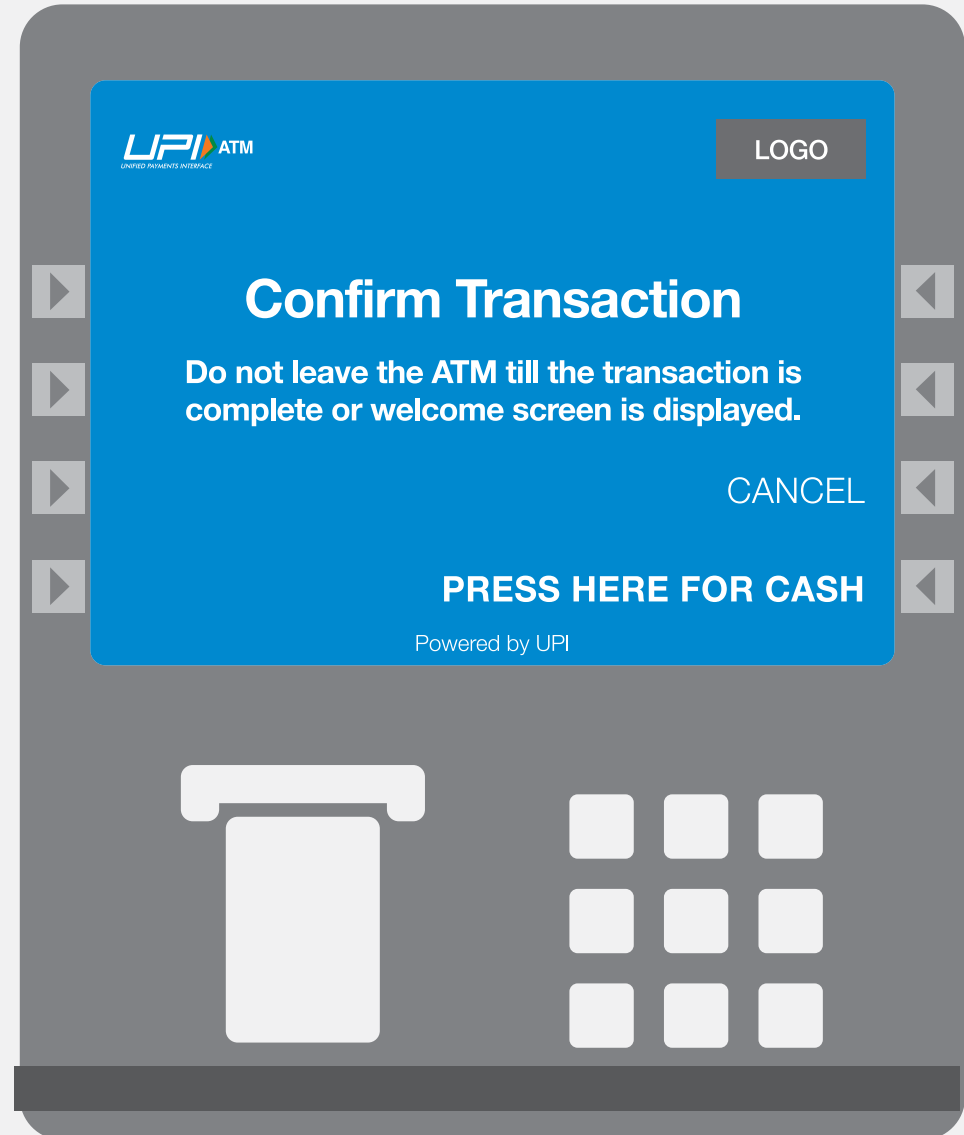
In case the notification is not received, then this screen should be displayed with time out configured for 20 seconds.



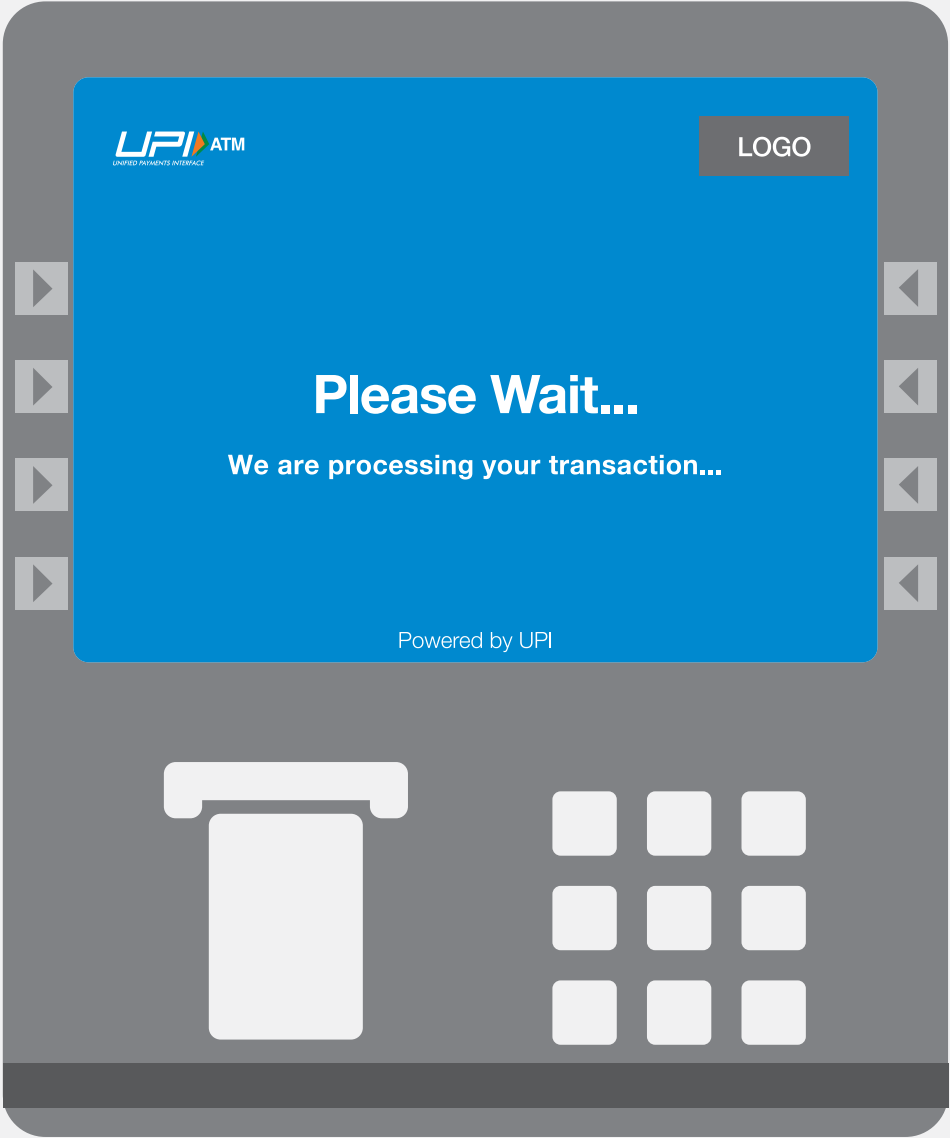
Screen no. 17

Confirm Transaction

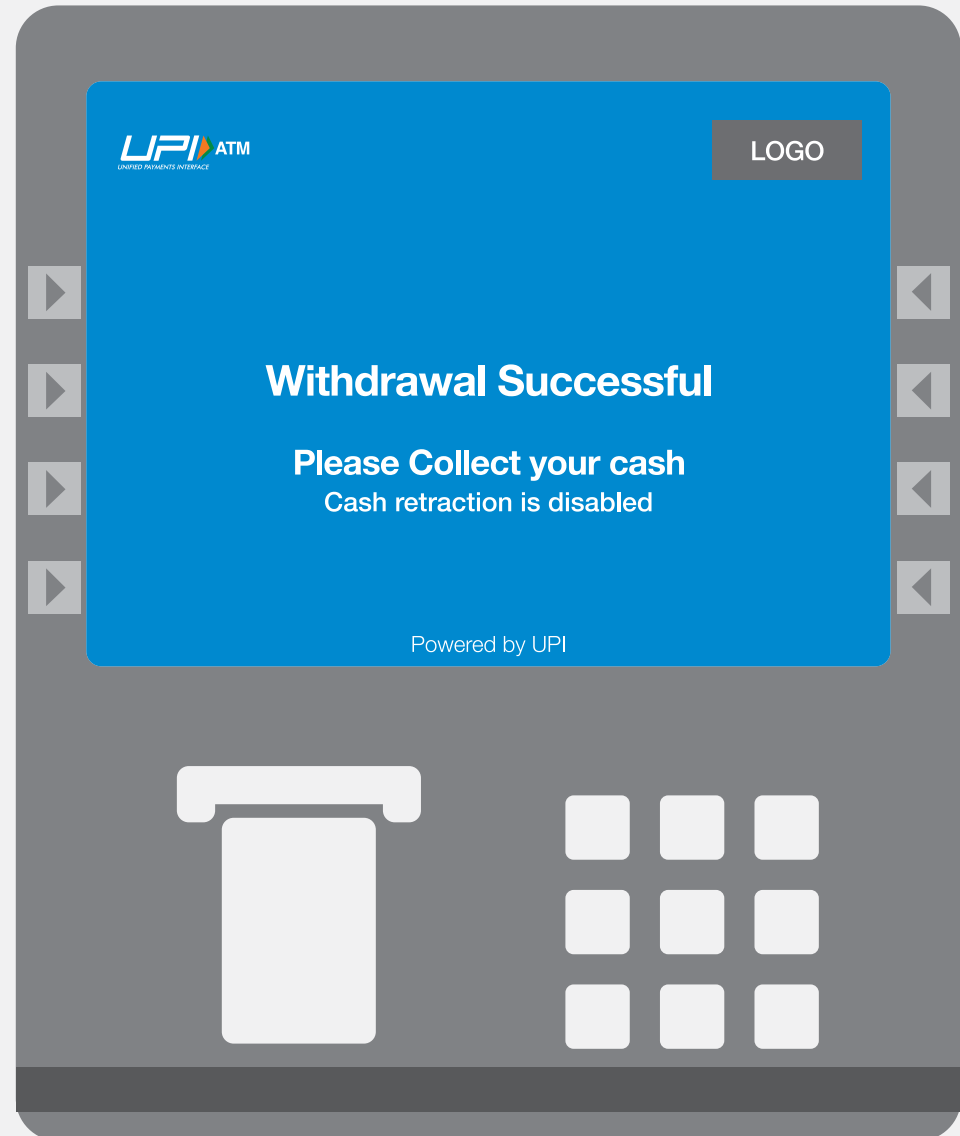
Screen timeout after 30 seconds



Confirm Transaction



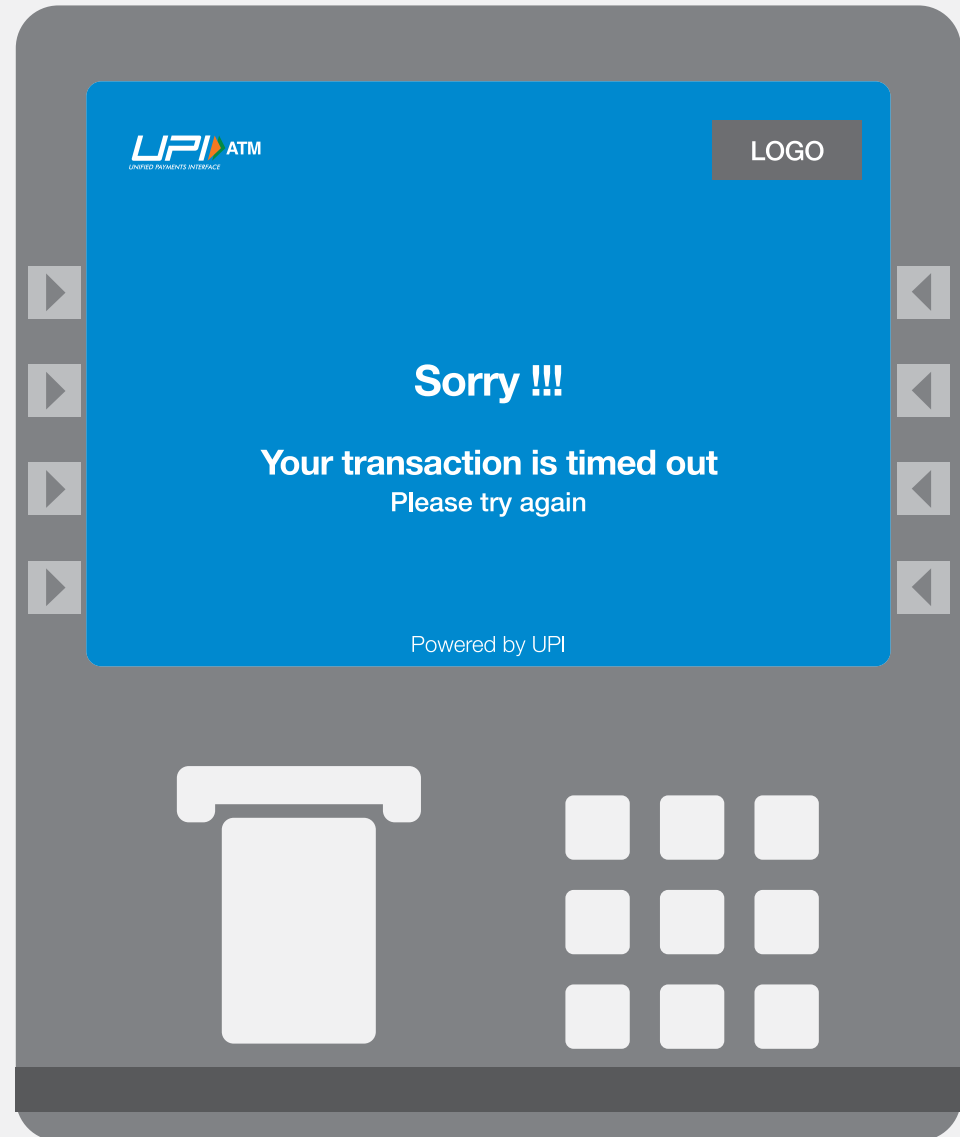
Withdrawal



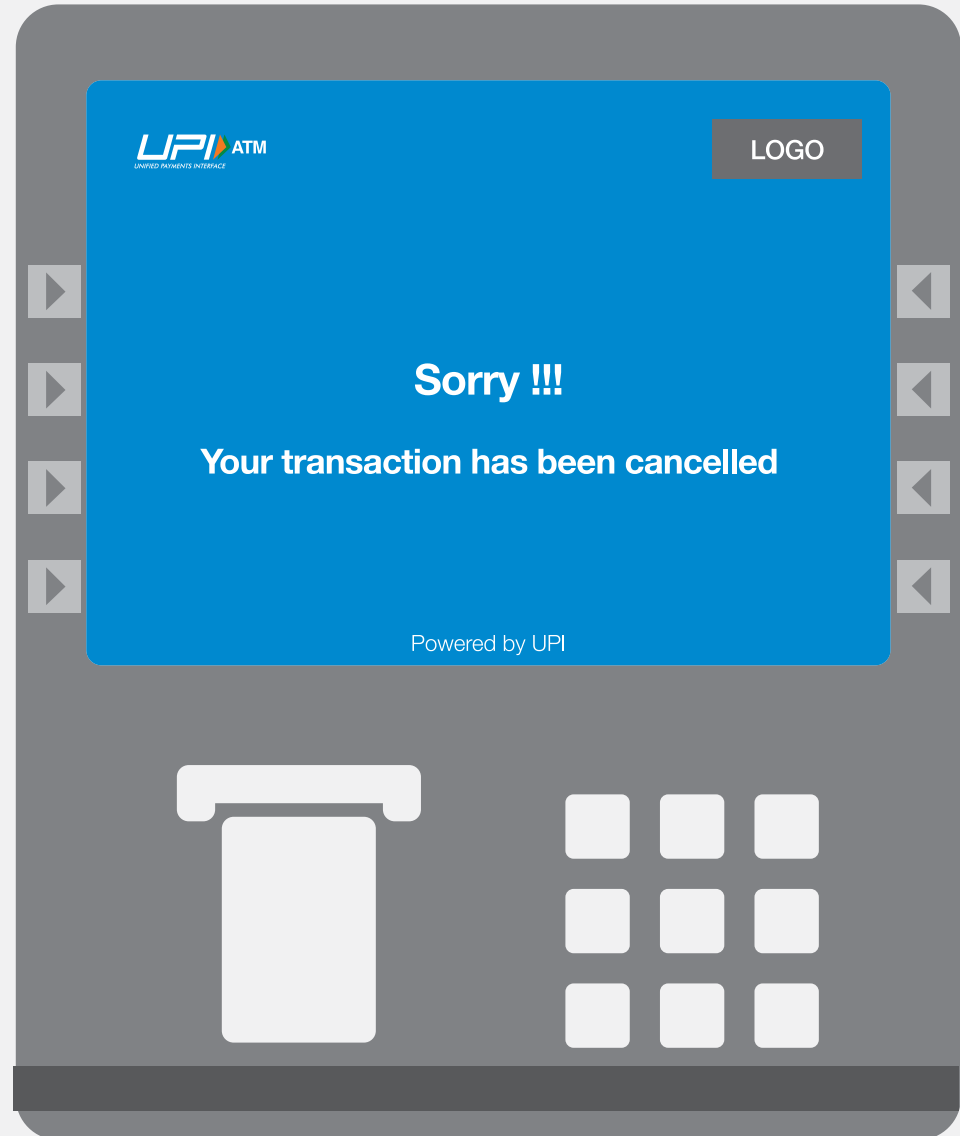
(Successful withdrawal)

Screen no. 20

Timed out



Cancelled



Screen no. 20

Invalid Amount

To show appropriate denomination

