

APBS / NACH ESCALATION MATRIX (BANK NAME)

BUSINESS

Escalation Level	Name	Email address	Mobile number	Office phone	Office address
0					
1					
2					
3					

TECHNOLOGY & NETWORK

Escalation Level	Name	Email address	Mobile number	Office phone	Office address
0					
1					
2					
3					

OPERATIONS

Escalation Level	Name	Email address	Mobile number	Office phone	Office address
0					
1					
2					
3					

RTGS

Escalation Level	Name	Email address	Mobile number	Office phone	Office address

Network Contacts