

Location	NACH -Business / On-boarding / Certification / Service Delivery / Product / NACH Sessions / Mandate Management System			
	EMPLOYEE NAME	DESIGNATION	MOBILE NUMBER	EMAIL ID
Chennai (Level 1)	Gokul A	Associate	97911 71190	gokul.a@npci.org.in
	Amol Gadhave	Senior Associate	95614 02424	amol.gadhave@npci.org.in
	Anthoni Jayakumar	Senior Associate	98847 48787	anthonisamy.jayakumar@npci.org.in
	Seethalakshmi V	Senior Associate	98407 12236	seethalakshmi.v@npci.org.in
	Rajasekar K	Senior Associate	99411 34593	rajasekar.kuppasamy@npci.org.in
Hyderabad (Level 1)	Radhika Kasoju	Senior Associate	98496 34069	radhika.kasoju@npci.org.in
	Prasanna Sai	Senior Associate	99590 69217	prasanna.sai@npci.org.in
	Srinivas Akula	Senior Associate	99483 33692	srinivas.akula@npci.org.in
	Debabrata Choubey	Senior Associate	78100 94579	debabrata.choubey@npci.org.in
Level 2	Amit Kataria	Lead	70210 27296	amit.kataria@npci.org.in
	Rajesh Potnuru	Lead	90042 34146	rajesh.potnuru@npci.org.in
Level 3	Samba Sai Kumar	In-charge	90305 40946	samba.saikumar@npci.org.in

LEVEL	ESCALATION MATRIX - NACH Support Technology			
	EMPLOYEE NAME	DESIGNATION	MOBILE NUMBER	EMAIL ID
Level 1	NACH Tech Support	-	-	nachsupport@npci.org.in
Level 2	Pveerasiva Subramanian	Senior Associate	97891 55058	pveerasiva.subramanian@npci.org.in
	Yazhleniyan Ramanathan	Senior Associate	97908 17628	yazhleniyan.r@npci.org.in
	Lokesh S	Senior Associate	88706 65822	lokesh.s@npci.org.in
Level 3	Sujitha S	Lead	97101 98736	sujitha.sekar@npci.org.in

for Escalations - Chief Offline Products Operations & Technology				
Level 4	Giridhar G M	Chief Offline Products Operations & Technology	Contact : +91- 9884437373	giridhar.gm@npci.org.in