To

All NACH Member Banks participating in APB product

Capturing the beneficiary name and account number for specific returns under APB

Reference may be taken from our circulars NPCI/2019-20/NACH/Circular No. 012 dated Aug 13, 2019 on making the beneficiary's account holder name and account number mandatory for transactions returned for specific reasons. The reason codes are provided in Annexure I.

Capturing these details will be mandatory with effect from September 1, 2021 post which bank will not be able to upload the return file without capturing the required details. Any return without these details will be rejected by the system.

Banks are advised to take immediate measures to implement the necessary changes in the system to capture required details. The information herein may be disseminated to all the concerned.

With warm regards,

Giridhar G.M

(Chief - Offline product operations & run technology)

Annexure 1:

Reason Code	Reason Description	Beneficiary name and Account number to be captured
0	Accepted	Yes
1	Account closed	Yës
51	KYC Documents Pending	Yes
52	Documents Pending for Account Holder turning Major	Yes
53	Account inoperative	Yes
54	Dormant account	Yes
57	Amount Exceeds limit set on Account by Bank for Credit per Transaction	Yes
58	Account reached maximum Credit limit set on account by Bank	Yes
60	Account Holder Expired	Yes
62	Account Under Litigation	Yes
68	A/c Blocked or Frozen	Yes
69	Customer Insolvent / Insane	Yes
71	Invalid account Type (NRE/PPF/CC/Loan/FD)	Yes
10	Unclaimed/DEAF accounts	Yes

Reason Code	Reason Description	Beneficiary name and Account number to be captured
64	Aadhaar Number not Mapped to Account Number	No