

NPCI/2016-17/CTS/ Circular No.027

To

Member banks participating in all Grids

Introduction additional functionalities in CHI

The CTS application is reviewed periodically to bring efficiency and ease of operation to make it more robust. The following additional functionalities are being introduced with effect from September 11, 2017.

1. Recall option in CHI for presentment & return session

Recall option can be used only for items lying in bundle monitor module with open status for all sessions. File level and item level recall can be done in CHI ECPIX application. File level recall can be performed in "Input file monitor" module and item level recall can be performed in branch login module. File level recall will be possible only for successfully uploaded files. Post successful recall a second response file will be generated.

Successfully recalled items will be removed from the bundle monitor and will not be accepted at clearing house. Under no circumstance npci will entertain any request for time extension for banks to resubmit the recalled file.

Banks should ensure that the recall option, if necessary, should be used well within time so that the session closure timing is not impacted.

The step by step process flow with screen shots are appended in Annexure 1.

2. Bulk upload (Returns)

In the existing system functionality banks can mark return only for one item at a time in ECPIX branch login module. This feature has been enhanced to facilitate banks to upload a CSV file with details of one or more number of cheques (maximum 1000 items in single file) along with return reason. On successful upload, system will list items selected for return. Bank need to verify the same and to accept it for attaching to return session. On acceptance response file will be generated for these returned items which can be used by banks in their capture solution.

The detailed process flow with screen shots are appended in Annexure 2

Member banks are advised to take note of the same and disseminate the information to the concerned department.

With Warm Regards,


(Giridhar G M)

VP & Head - NACH & CTS Operations
Enclosures as above