

Ref No: NPCI/2017-18/AEPS/103

December 11th, 2017

To
Members, Aadhaar Enabled Payment System

Subject: Charges Levied for Non-Registered Devices Authentication Requests

With reference to subject matter and with regards to Circular NPCI/2017-18/AEPS/096, NPCI would further like to submit the following :

1. The charges recovered from the bank on 8th December are for the services consumed by the bank as an AUA against the non-registered devices authentication requests which were kept available by NPCI, back-to-back against UIDAI keeping it available, on a chargeable basis. As an ASA, NPCI does not consume this service and it was kept enabled for the benefit of the bank and bank's end customers since the rollout of the devices takes time despite certification completion. Charges recovered are UIDAI charges and has been paid onwards to UIDAI.
2. While we appreciate bank's position that they would have made representation to UIDAI for waivers and perhaps would not have paid AUA component, we were constrained to recover this as our representation to UIDAI, dated 24th November 2017, for waiver remained unresponded.
3. NPCI would most urgently revert ^{the} charges back-to-back on receiving waiver and refund of the already paid charges against this recovery.
4. We continue to take this up with UIDAI and request the bank to also take this issue up with the appropriate forums available like the Indian Banks Association and the Department of Financial Services, Ministry of Finance for representing the issue at hand and come to an outcome more acceptable to the ecosystem.

We thank you once again for your steadfast support and continuous encouragement.

Yours sincerely,



Navneet Kumar
Vice President - Aadhaar Online