

**Notification Pertaining to Request for Proposal (RFP) for “For Supply, Implementation, Integration & Customization of SIEM and Security Tools”**

**About NPCI:**

National Payments Corporation of India (NPCI) is a registered company under Section 25 of the Companies Act, 1956 with its Registered Office in Mumbai, India. NPCI is promoted by 10 banks in India under the aegis of the Indian Banks Association with majority shareholding by Public Sector Banks.

The 10 promoter banks are State Bank of India, Punjab National Bank, Canara Bank, Bank of Baroda, Bank of India, Union Bank, ICICI Bank, HDFC Bank, Citibank, and HSBC. The vision, mission and objectives of NPCI are to operate for the benefit of all the member banks and the common man at large.

**Objective of this RFP:**

National Payments Corporation of India proposes to procure Security Information and Event Management System (SIEM) that will help NPCI in monitoring all the logs centrally from one location and procure other Information Security tools required for compliance with PCI DSS, RBI and NPCI Information Security Policy.

NPCI should be able to Review \ Archive logs of all NPCI Switching, Dispute Management and MIS Applications, AS400, Windows server operating systems, Domain controllers, the MS-SQL databases, firewall, routers, antivirus, flat files, syslog, and IDS/IPS.

NPCI security team should be able to monitor security threats in the information system across the enterprise and also able to receive alert on a real time basis. NPCI security team should be able to analyze the logs so captured and identify attempted intrusions into NPCI Information systems. Further, it should integrate and simplify the log monitoring and event analysis to be managed from a centralised location within a data centre \ office and help in the generation of reports \ queries.

Overall NPCI should be able to achieve compliance to PCI-DSS, RBI and NPCI Information Security Policy requirements.

**Pre-requisite:**

The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described in the tender document. The Bidder should also possess the technical know-how and the financial wherewithal that would be required to complete the scope of work. The bid must be complete in all respects and should cover the entire scope of work as stipulated in the document.

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### Eligibility Criteria:

The invitation to bid is open to all Bidders who qualify the Eligibility Criteria as given below:

- The bidder should be a company registered under the Indian Companies Act, 1956 since the last three years.
- The bidder must have turnover of at minimum INR 50 crore per annum for at least 2 of the last 3 years. This must be supported by audited financial statements for the FY 2008-09 or calendar year 2008 and 2009-10 or calendar year 2009 and FY 2010-11 or calendar year 2010. Unaudited financial statement for FY 2010-11 or calendar year 2010 is acceptable.
- The Bidder should be a profit making company in the last Financial Year i.e. 2010.
- The bidder should have authorization from OEM Service Provider to quote for their products.
- The Bidder should provide reference of at least 2 domestic clients in support of their adequate experience for having supplied, Implemented, Integrated & Customized SIEM and Security Tools.

### Cost of the RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and NPCI should, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The bidders shall submit the cost of RFP non-refundable amount of Rs. 10,000/- (INR Ten Thousand only), payable in the form of Demand Draft/Pay order from any Scheduled Commercial bank in India favoring "NATIONAL PAYMENTS CORPORATION OF INDIA" payable at Mumbai.

RFP document containing detail specifications and requirements with terms and conditions can be obtained by eligible bidders on any working day during office hours from September 26, 2011 to October 4, 2011 till 4 PM on payment of RFP cost in the form of Demand Draft / Pay Order from registered office of NPCI at:

C-9, 8th Floor, RBI Premises,  
Bandra Kurla Complex, Bandra (East),  
Mumbai – 400051

RFP document is non-transferable and cost of RFP documents is non-refundable.

### Ownership of this RFP

No part or material of this RFP document should be published on paper or electronic media without prior written permission from NPCI.





**Bid schedule, Address and Important dates:**

S.No.	Description	Detailed Information
1	Name of Project	<b>RFP for Supply, Implementation, Integration, &amp; Customization of SEIM and Security Tools</b>
2	Tender Reference Number	NPCI:RFP:2011-12/0005
3	Date of Commencement of Sale of Bidding Document	26 <sup>th</sup> September 2011
4	Last date and time for Issue of Bidding Documents	4 <sup>th</sup> October 2011, 4:00 pm
5	Last date and time of receiving service provider Pre-bid clarifications in writing	5 <sup>th</sup> October 2011, 4:00 pm
6	Date and Time for Pre-bid Meeting	12 <sup>th</sup> October 2011, 4:00 pm
7	Address for Pre-bid Meeting	National Payments Corporation of India, C-9, 8 <sup>th</sup> Floor, RBI Premises, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051.
8	Last date and time for Submission Bids	20 <sup>th</sup> October 2011, 1.00 pm
9	Place of Bid Submission	National Payments Corporation of India, C-9, 8 <sup>th</sup> Floor, RBI Premises, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051.
10	Date and Time of Technical Bid Opening	20 <sup>th</sup> October 2011, 4.00 pm
11	Place of Technical Bid Opening	National Payments Corporation of India, C-9, 8 <sup>th</sup> Floor, RBI Premises, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051.
12	Name and Address for communication	The Manager (Procurement) National Payments Corporation of India, C-9, 8 <sup>th</sup> Floor, RBI Premises, Bandra-Kurla Complex, Bandra(E), Mumbai – 400 051.
13	Bid Related Queries	<a href="mailto:npcinet@npci.org.in">npcinet@npci.org.in</a> Nos. (022) 2657 3150
14	Bid cost	Rs. 10,000/-
15	Bid Security	Rs. 10,00,000/-




