



PRE BID QUERIES FOR NPCI:RFP:2011-12/0006 RFP for Supply and Installation for Desktops, laptops & Computer peripherals

Sr. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Additional Remark (if any)
1	Section-11	Page No 41	Annexure T Technical Specifications Compliance for Desktop	Minimum INTEL CORE 2 DUO E7500 @ 2.93 GHz PROCESSOR, minimum of 3 MB L2 Cache, 800-FSB.	Intel Core 2 duo E7500, 2.93 GHz, 3 MB L2 Cache and 800FSB or AMD Athlon II X2 255 (3.1 Ghz, 2 MB Cache, 4000MT/s	No Change in RFP
2	Section-11	Page No 41	Annexure T Technical Specifications Compliance for Desktop	Chipset- Intel G33 Chipset	Chipset-Intel G33 Series/AMD 760G series or nVidia MCP61P	No Change in RFP
3	Section-11	Page No 42	Annexure T Technical Specifications Compliance for Workstation	Intel Core 2 Duo E 8400 or Later Series Processor, 3 GHz, 4MB L2, 1333MHz FSB	Intel core 2 duo 8400 or AMD Athlon II X 3 435/AMD Phenom II X2 560	No Change in RFP
4	Section-5	Page No 9	Clause 5.6.1-Bid price	Prices quoted in the bid should include all costs including all applicable taxes, duties levies, VAT/Sales Tax/Service Tax and fees whatsoever, except Octroi.	Prices quoted in the bid should exclusive of any tax, further taxes are subjected to be changed as per Govt Rule	No Change in RFP
5	Section-11	Page No 41	Annexure T Technical Specifications Compliance for Desktop	Chipset- Intel G33 Chipset	Chipset- Intel G41 Chipset	Intel G33 Chipset or higher
6	Section-3	Page No 7	Clause 3.1-Scope of work	Bidders should provide comprehensive onsite support Warranty for 3 years with End of day (EOD) response and resolution time.	Bidders should provide comprehensive onsite support Warranty for 3 years with next business day (NBD) response and resolution time.	No Change in RFP
7	Section-11	Page No 43	Annexure T Technical Specifications Compliance for Laptops	14.1" WXGA TFT LCD ,1280X800 pixel resolution	14 WXGA TFT LCD ,1366X768 pixel resolution	No Change in RFP
8	Section-11	Page No 43	Annexure T Technical Specifications Compliance for Laptops	Processor-Intel Core i3 Processors 350,2.26 GHz/3 MB or higher	Processor-Intel Core i3 Processors 2330,2.26 GHz/3 MB	No Change in RFP

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9	Section-11	Page No 43	Annexure T Technical Specifications Compliance for Laptops	Wireless LAN-Integrated Wireless LAN - Wi-Fi - 802.11 a/g/n	Wireless LAN-Integrated Wireless LAN - Wi-Fi - 802.11 b/g/n	No Change in RFP
10	Section-11	Page No-43	Annexure T Technical Specifications Compliance for Desktop & Laptops	License copy of Windows 7 Professional down gradable to Windows XP	Windows 7 Professional	No Change in RFP
11	Section-5	Page No-10	Period of Validity of Bids	Remain valid for a period of 180 days after date of bid opening	We request NPCI for price validity of 15 days after date of bid opening	No Change in RFP
12	Section-8	Page No-16	8.4.3-Taxes & Duties	Benefits realized by supplier due to lower rate of taxes, duties charges & levies to be passed to NPCI	Benefits due to lower rate of tax/duties/charges at time of Invoicing will be passed to NPCI and any increase in above will be to NPCI account	No Change in RFP
13	Section-8	Page No-16	8.6 Penalty for default in delivery	Penalty @ 1% of the total order value of PO for each weeks delay to a maximum of 10% of the total value of PO shall be recovered for delayed deliveries	We would request NPCI for 0.5% of the total order value of PO for each week delay with a maximum of 5% of total value of PO on undelivered portion of PO	No Change in RFP
14	Section-8	Page No-17	8.9 Price	Price shall remain fixed for 1 year from date of Notification of award & there shall be no increase in price for any reason whatsoever & no request for any escalation of cost/price shall be entertained	Request price can remain fixed for 90 days & not beyond as market is dynamic & there will be changes or any market reaction on prices	No Change in RFP

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15	Section-8	Page No-17	8.8 Payment Terms	20% Payment shall be paid after delivery of Goods at location. 70% Payment shall be paid after successful Install of hardware along with the software. 10% of the cost of Hardware shall be paid upon submission of Bank Guarantee in lieu of Warranty from scheduled commercial Bank for an equivalent amount valid of 3 years.	Request for 80% on delivery of Hw 10% on instln & 10% against PBG. Software - 100% on delivery & Services - 100% payment quarterly in arrears	No Change in RFP
16	Section-8	Page No-17	8.13 Indemnity		Subject to the limits of liability set forth herein, in regard to performance under this Agreement each party (the "Indemnifying Party") shall defend, indemnify, and save harmless the other party (the "Indemnified Party") and its officers and directors, employees, agents, and representatives from and against any losses, damages, costs, attorneys' fees, penalties, fees, liabilities, or expenses (collectively, "Losses") associated with any third party claim against the Indemnified Party connected with (i) death, or (ii) injury to persons or property, in each case resulting from the acts or omissions of the Indemnifying Party, its employees, agents or contractors.	No Change in RFP
17	Section-8	Page No-19	Liquidated Damages	8.14.4 due to negligence of act of bidder or non fulfillment of contract obligation if NPCI suffers loss damages the bidder would be fully liable to the total value of contract	Request for deletion of this clause	No Change in RFP

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18			Limitation of Liability	Clause To be added	Notwithstanding anything contained herein, neither party shall be liable for any indirect, special, punitive, consequential or incidental damages (including, without limitation, loss of use, data, revenue, profits, business) under this agreement & the aggregate liability of bidder under this agreement shall not exceed the total value of this contract.	No Change in RFP
19			SNR	Clause To be added	Bidder assumes that the sites shall be kept ready for installations and acceptance well before deliveries. However, in case the installation/ acceptance gets delayed beyond 15 days of delivery, due to sites not ready or any other reason attributable to the customer, the equipment shall be deemed to have been installed and commissioned for the purpose of payment, warranty, title transfer or any other related clause	No Change in RFP

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20			Termination	ClauseTo be added	<p>1. Either Party shall have the right to terminate this Agreement at any time, in the event that the other party commits a material breach of the Agreement and fails to cure such default to the non-defaulting party's reasonable satisfaction within thirty (30) days.</p> <p>2. Effect of termination: Upon expiration or termination of this Agreement all rights and benefits granted by this Agreement shall revert to the respective parties and Customer shall pay all amounts due to bidder upto the effective date of termination. In the event of termination by Bidder, Bidder will effect pro rata refund of advance sums paid to bidder, for the unutilized period. However, in the event of Bidder having back-end contracts with its Principals where bidder has paid or is liable to pay any amounts to the Principal, the Customer shall not be entitled to such refund.</p>	No Change in RFP
21			Non Hire Clause	ClauseTo be added	Parties agrees that during the term of this Agreement and for a period of one year thereafter, Parties will not directly or indirectly, recruit, hire, employ, engage, or discuss employment with other parties employee.	No Change in RFP

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22			Deemed Acceptance	ClauseTo be added	Any Deliverable(s) / Work Product(s) provided to the Customer shall be deemed to have been accepted if the customer puts such Deliverable(s) / Work Product(s) to use in its business or does not communicate its disapproval of such Deliverable(s) / Work Product(s) together with reasons for such disapproval within 10 days from the date of receipt of such Deliverable(s) / Work Product(s).	No Change in RFP
23			Title	ClauseTo be added	The risk, title and ownership of the products shall be transferred to the customer upon dispatch of such products to the customer	No Change in RFP
24			Warranty	ClauseTo be added	Since the Bidder is acting as a reseller of completed goods, bidder shall "pass-through" any warranties and indemnities received from the manufacturer or licensor of such goods and, to the extent, granted by such manufacturer or licensor, Customer shall be the beneficiary of such manufacturer's or licensor's warranties and indemnities with respect to the Products. Further, it is clarified that bidder shall not provide any additional warranties and indemnities with respect to the Products."	No Change in RFP

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25			Savings clause	ClauseTo be added	Bidder failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent bidder's non-performance is caused by Company's omission to act, delay, wrongful action, failure to perform its obligations under this agreement	No Change in RFP
26	Section-11	Page No-41	Desktop Configuration		We would request NPCI to consider following configuration for DESKTOP 1: CHIPSET: G 41 RAM SPEED: DDR III RAM @ 1333 MHz MONITOR: 18.5" WIDE TFT MONITOR GRAPHICS CONTROLLER: GMA 4500 OFFICE: MS OFFICE 2010 PROFESSIONAL OEM PACK MANAGEABILITY: USB PORT DISABLING/ENABLING CAN BE DONE FOR ALL PORTS AND NOT FOR SPECIFIC USB PORTS	No Change in RFP
27	Section-11	Page no-42	Desktop Configuration		We would request NPCI to consider following configuration for DESKTOP 2: PROCESSOR: INTEL CORE I5 2300 CHIPSET: H 61 MEMORY: 4 GB DDR III 1333 MHz GRAPHICS: INTEGRATED PART OF PROCESSOR FORM FACTOR: MINITOWER/MATX MONITOR: 18.5" WIDE TFT MONITOR AV: MCAFFEE OR EQUIVALENT OS: WINDOWS 7 PROFESSIONAL OFFICE: MS OFFICE 2010 PROFESSIONAL OEM PACK.	No Change in RFP

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28	Section-11	Page No-43	Laptop Configuration : Display	14.1" WXGA TFT LCD ,1280X800 pixel resolution	14.0" WXGA TFT LCD ,1366X768 pixel resolution	No Change in RFP
29	Section-11	Page No-43	Laptop Config : Graphics	Graphics Intel 4500 MHD	Intel GMA HD Graphics	No Change in RFP
30	Section-11	Page No43	Laptop Config : Ports	4 USB/1394 ports, /VGA port, RJ-45, headphone/Line-out, Microphone in, DC Power Connector	3 usb + 1 HDMI Port	No Change in RFP
31	Section-11	Page- 43	Laptop Config : OS	MacAfee Antivirus	Bit defender Anti virus	No Change in RFP
32	Section-11	Page No-43	Laptop config : Warranty	Minimum 3 year comprehensive onsite support for hardware and software with EOD response and resolution	Battery and Adaptor Covered for 1 yr , Response time 4 working hrs and 95% annualized uptime commitment in Metros	No Change in RFP
33	Section-11	Page No-43	Laptop config : Manageability feature	Mgmt. S/w for H/w configuration, system health, and mgmt. of remote support	Bidder Active Console	No Change in RFP
34	Section-11	Page No-43	Laptop Config : Carry case	Leather Carry case	Executive Carry case	No Change in RFP