

August 17, 2011

Corrigendum 1

Tender Reference Number: NPCI:RFP:2011-12/0007 dated 28th July 2011

This is in reference to NPCI's RFP for **Supply, Implementation and Maintenance of a Fraud & Risk Monitoring and Management System** dated 28th July, 2011. The prospective bidders / interested parties may please note that the following clauses are amended / added in RFP document.

Reference	Existing Clause	Clause added / amended to be read as:
Chapter 4 Section 4.2 point 1	The Bidders should complete the Eligibility Criteria Response Sheet as given in Annexure E10.	The Bidders should complete the Eligibility Criteria Response Sheet as given in Annexure E9.
Annexure E10 para 1	I have carefully gone through the Terms and Conditions contained in the above referred RFP for Engagement of bidder to develop Card Scheme and Card Acceptance Network. I hereby declare that my company/firm is not currently debarred/black listed by any Government / Semi Government organizations/ Institutions in India or abroad. I further certify that I am competent officer in my company/firm to make this declaration.	I have carefully gone through the Terms and Conditions contained in the above referred RFP for Supply, Implementation and Maintenance of a Fraud & Risk Monitoring and Management System . I hereby declare that my company/firm is not currently debarred/black listed by any Government / Semi Government organizations/ Institutions in India or abroad. I further certify that I am competent officer in my company/firm to make this declaration.
Chapter 11. Section 11.8 point number 18	Insurance In addition to the insurance policies taken by the Bidder with respect to the transportation of the equipment, the Bidder shall procure and maintain adequate commercial general liability insurance and an all risk property insurance in respect of all Deliverables and Services to be rendered under this Agreement and to insure the	Insurance The insurance shall be for an amount equal to 110% of the total value of equipments on "all risks" basis, including war risks, Burglary, SRCC, acts of terrorism and natural calamities valid up to date of acceptance of all the hardware or 180 days from the date of delivery whichever is earlier.

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	<p>Deliverables and NPCI against losses arising out of this Agreement and such insurance shall be valid for the entire term of this Agreement.</p> <p>The Bidder shall furnish to NPCI prior to the commencement of the Pilot phase, copies of the certificates of commercial general liability insurance as stipulated as set out herein certifying that the policies of insurance, endorsed as required, are in full force and effect (together with any required waivers of subrogation). The Bidder shall ensure that the policies contain provision that NPCI will be given thirty (30) days' prior written notice by the insurers in the event of either cancellation or material change in coverage; and that NPCI shall be given thirty (30) days' notice prior to termination of the insurance for failure to renew or pay premium. The Insurance procured by the Bidder shall be primary to any other insurance available to NPCI, its assigns, officers, directors, agents and employees.</p> <p>The Bidder obligation to maintain insurance coverage hereunder shall be in addition to, and not in lieu of, the Bidder other obligations and the Bidder's liability to NPCI shall not be limited to the amount of coverage.</p> <p>NPCI shall be added as a "Beneficiary or additional insured" with respect to the Commercial General Liability insurance and appropriate certification shall be provided by the Bidder's insurer certifying compliance with the provisions of this clause.</p> <p>NPCI shall provide the Bidder reasonable assistance and co-</p>	<p>The equipment shall be fully insured in Indian Rupees (INR). In case any loss or damage of any nature whatsoever occurs, the Bidder shall be responsible for initiating and pursuing claims and settlement and also make arrangements for repair and/or replacements of any damaged item/s.</p> <p>NPCI shall provide the Bidder reasonable assistance and co-operation, at the Bidder's expense, with respect to any insurance claim. The Bidder shall not hold NPCI responsible for the rejection of the insurance claims of the Bidder by the insurer.</p>
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	<p>operation, at the Bidder's expense, with respect to any insurance claim. The Bidder shall not hold NPCI responsible for the rejection of the insurance claims of the Bidder by the insurer.</p> <p>The insurance shall be for an amount equal to 110% of the total value of equipments on "all risks" basis, including war risks, Burglary, SRCC, acts of terrorism and natural calamities valid up to date of installation of all the hardware or 180 days after delivery whichever is earlier.</p> <p>The equipment shall be fully insured in Indian Rupees (INR). In case any loss or damage of any nature whatsoever occurs, the Bidder shall be responsible for initiating and pursuing claims and settlement and also make arrangements for repair and/or replacements of any damaged item/s.</p>	
Chapter 11, Section 11.8 point number 24	<p>The implementation schedule for the project is as follow:</p> <ol style="list-style-type: none"> 1. Hardware delivery and installation within 6 weeks 2. Implementation of Fraud & Risk Monitoring and Management System with 12 weeks. 	<p>The implementation schedule for the project is as follow:</p> <ol style="list-style-type: none"> 1. Hardware delivery and installation within 6 weeks 2. Implementation of Fraud & Risk Monitoring and Management System within 12 weeks from the date of Installation of Hardware for phase 1. 3. Phase 2 deliverable will implemented within the contract period.
Chapter 11 section 11.11	New clause added	<ol style="list-style-type: none"> 5. NPCI has the right to levy penalty for non-availability of system over and above the permitted downtime in a month. The penalty will be levied @ Rs 20,000/- for 20 minutes or part thereof, over and

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		above the permitted downtime for every incident on monthly basis.
Chapter 7 section 7.2 point 7 and Chapter 5 section 5.1.3.13 point 2	Minimum score of 70% is required in technical evaluation to qualify for further evaluation.	Minimum score of 70% is required in technical evaluation to qualify for further evaluation. Out of the qualified bidders who score 70% and above in technical evaluation, a maximum of <u>four top rank bidders</u> would qualify for opening of Commercial Bid. In case of a tie in technical scores between bidders, all the bidders with top four scores will be qualified for opening of Commercial Bid.

Chief Executive Officer,
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