

## **Notification pertaining to Request for Proposal (RFP) for Supply, Installation, Commissioning and Maintenance of Hardware and Software for NPCI eCommerce Solution.**

### **About NPCI**

National Payments Corporation of India (NPCI) is a registered company under Section 25 of the Companies Act, 1956 with its Registered Office in Mumbai, India. NPCI is promoted by 10 banks in India under the aegis of the Indian Banks Association with majority shareholding by Public Sector Banks.

The 10 promoter banks are State Bank of India, Punjab National Bank, Canara Bank, Bank of Baroda, Bank of India, Union Bank of India, ICICI Bank, HDFC Bank, Citibank, and HSBC. The vision, mission and objectives of NPCI are to operate for the benefit of all the member banks and the common man at large.

### **Objective of this RFP**

NPCI requires the services of reputed hardware, software and license vendors to supply hardware, software and associated licenses for supporting systems and also maintain the hardware and software for a period of 5 years.

### **Cost of the RFP**

The Bidder shall bear all costs associated with the preparation and submission of its bid and NPCI shall, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The Bidders can procure the RFP document from NPCI's office, at 13th Floor, R Tech Park, off western express highway, Nirlon Complex, Near HUB Mall, Goregaon-east, Mumbai- 400063, on payment of non-refundable amount of Rs.10,000/- (INR Ten thousand only), payable in the form of Demand Draft/Pay order from any Scheduled Commercial bank in India favouring "**NATIONAL PAYMENTS CORPORATION OF INDIA**" payable at Mumbai. This RFP document is non-transferable.

RFP document containing detail specifications and requirements with terms and conditions can be obtained by eligible Bidders on any working day during office hours from 10:30 hrs.to 16:30 hrs. on payment of RFP cost in the form of Demand Draft / Pay Order.

RFP document is non-transferable and cost of RFP documents is non-refundable.

### **Ownership of this RFP**

The content of this RFP is a copy right material of National Payments Corporation of India. No part or material of this RFP document should be published on paper or electronic media without prior written permission from NPCI.

## **Eligibility Criteria**

### **Pre-requisite**

The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described in the tender document. The Bid must be complete in all respects and should cover the entire scope of work as stipulated in the document. Bidders not meeting the Eligibility Criteria will not be considered for further evaluation.

### **Eligibility Criteria**

The invitation to bid is open to all Bidders who qualify the Eligibility Criteria as given below:

The Bidder should be a company registered under the Indian Companies Act, 1956 since the last three years.

The Bidder should have minimum annual turnover of Rs.50 Cr.in each of the last 3 financial years i.e. 2008-09, 2009-10, 2010-11. (or Calendar year 2008, 2009, 2010 or the bidder's financial years)

The Bidder should be a profit (profit after tax) making company in the last financial year i.e. 2010-11 or calendar year 2010 or the bidder's financial year.

Tangible net worth of the company should not be less than Rs. 10 crores as per the latest balance sheet.

The Bidder should have experience of implementing, Load balancers, Golden gate ,VMware at least one project or individually for at least three BFSI Sector.

The Bidder should have office and support center in India.

The Bidder should provide 2 reference from clients for whom similar implementation Projects were carried out successfully by them. (The Bidder should produce documents from the respective institution)

## Hardware requirements

S. No	Description	Qty. for Production	Qty. for Test	Total	Location wise Hardware
S1	Host Security Module (HSM) – Attalla A10150V	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1no
S2	HSM – nCipher Connect 6000	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1no
S3	HSM – SafeNet Data Secure i450	2	1	3	PR site Mumbai- 2 no DR site Chennai – 1no
S4	Web Application Firewall – Management Device- Imperva MX	1	-	1	PR site Mumbai- 1 no
S5	WAF – Gateway- Imperva-G4	2	-	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S6	Storage Area Network	2	-	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S7	Tape Back Up Device	2	-	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S8	Firewall- CISCO ASA 5520	4	-	4	PR site Mumbai- 2 no DR site Chennai – 2 no
S9	Switch- CISCO 3750x- 48TS	4	2	6	PR site Mumbai- 4 no DR site Chennai – 2 no
S10	Server 1 2 socket/ 10 core each/ 256 GB Random Access Memory	4	2	6	PR site Mumbai- 4 no DR site Chennai – 2 no
S11	Server 2 2 socket/ 4core each/ 32 GB RAM	4	0	4	PR site Mumbai- 2 no DR site Chennai – 2 no
S12	Load Balancer	2	-	2	PR site Mumbai- 1 no

					DR site Chennai – 1no
S13	Key Board Video Monitor (KVM)	4	1	5	PR site Mumbai- 3 no DR site Chennai – 2 no

### Software requirements

Sr. No.	Type	Quantity for Production	Quantity for Test	Total	Location wise software
S14	Move IT Central	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S15	Move IT Demilitarized Zone (DMZ)	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S16	Server management software (OEM)	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S17	Barracuda Ware Yosemite Backup	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S18	TFTP32	1	0	1	PR site Mumbai- 1 no
S19	Microsoft Server Standard 2008 R2	40	13	53	PR site Mumbai- 33 no DR site Chennai – 20 no
S20	Microsoft SQL Server 2008	8	4	12	PR site Mumbai- 8 no DR site Chennai – 4 no
S21	VMWare 5 Enterprise	8	4	12	PR site Mumbai- 8 no DR site Chennai – 4 no
S22	VMWare 5 virtual center	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S23	Oracle Golden Gate	16	0	16	PR site Mumbai- 8 no DR site Chennai – 8 no
S24	What's Up gold	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no
S25	Quova	2	0	2	PR site Mumbai- 1 no DR site Chennai – 1 no

BID Schedule and Address

Sr.No.	Description	Detailed Information
1	Name of Project	Supply, Installation, Commissioning and Maintenance of Hardware and Software for NPCI eCommerce Solution.
2	Tender Reference Number	NPCI:RFP:2011-12/0016 dated 5 <sup>th</sup> January 2012
3	Date of Commencement of Sale of Bidding Document	5 <sup>th</sup> January 2012
4	Last date and time for issue of Bidding Documents	16 <sup>th</sup> January 2012 – 6:00 PM
5	Last date and time of receiving vendor Pre-bid clarifications in writing	19 <sup>th</sup> January 2012 – 6:00 PM tushar.talegaonkar@npci.org.in prashant.awale@npci.org.in manoj.varma@npci.org.in
6	Date and Time of Pre-bid Meeting	24 <sup>th</sup> January 2012 – 3:00 PM
7	Address for Pre-Bid Meeting	<b>National Payments Corporation of India</b> 13th Floor, R Tech Park, off western express highway, Nirlon Complex, Near HUB mall , Goregaon-East, Mumbai – 400063
8	Last date and time for Bid Submission	06th February 2012 – 3:00 PM
9	Address for Sale of Bidding Document and Place for Bid Submission	<b>National Payments Corporation of India</b> 13th Floor, R Tech Park, off western express highway, Nirlon Complex, Near HUB mall , Goregaon-East, Mumbai – 400063
10	Date and Time of Eligibility (Envelop A)le Bid Opening	06th February 2012 – 4.00 PM
11	Place for Eligible Bid Opening, Technical Bid Opening & Commercial Bid Opening*	<b>National Payments Corporation of India</b> 13th Floor, R Tech Park, off western express highway, Nirlon Complex, Near HUB mall , Goregaon-East, Mumbai – 400063
12	Name and Address for communication	<b>National Payments Corporation of India</b> Prashant Awale – Sr. Manager Procurement 13th Floor, R Tech Park, off western express highway, Nirlon Complex, Near HUB mall , Goregaon-East, Mumbai – 400063
13	Bid Related Queries	Mr. Tushar Talegaonkar: +918108122815 Email:tushar.talegaonkar@npci.org.in

		Mr. Prashant Awale:+918108108650 Email:prashant.awale@npci.org.in Mr. Manoj Varma +918108122806 Email:manoj.varma@npci.org.in
14	Bid Cost	Rs.10,000/-
15	Bid Security	Rs.10,00,000/-

- Note:
1. Bids will be opened in the presence of the Bidders' representative who chooses to attend.
  2. \*Date and Time of Technical & Commercial Bid Opening will be intimated later.
  3. Bid Cost: DD shall be made in favor of "National Payments Corporation of India" of amount Rs. 10,000 (Non-Refundable) payable at Mumbai.